

2020/2021
ANNUAL
REVIEW

Contents

03	Introduction
04	Celebrating 10 years of RACQ Foundation
05	Chair’s report
06	Financial Year 2021 Overview
08	Financial Year 2021 RACQ Foundation Beneficiaries
10	Financial Year 2021 Assistance Projects
13	Volunteer story
14	Corporate Volunteering Award
15	MotorFest
16	RACQ Foundation Board
18	RACQ Advisory Panel
19	Thank you to members
20	Encourage applications



Introduction

When a natural disaster strikes,
RACQ Foundation is here to help.

Since 2011, the Foundation has distributed more than \$10.3 million to more than 300 Queensland community groups affected by natural disaster and drought.
This year RACQ Foundation celebrates 10 years of helping Queensland communities.

Celebrating 10 years of RACQ Foundation

This year marks 10 years since RACQ Foundation was established to give back to our members and the communities they're part of.

Here are some of our highlights from the past decade.

- 2011** RACQ Foundation was established in the wake of the 2011 Brisbane floods and Tropical Cyclone Yasi. The Foundation distributed more than \$4.3 million to help community groups recover from these devastating events.
- 2012** Distributed more than \$57,000 in response to floods and heavy rainfall which hit south east Queensland in January.
- 2013** Distributed more than \$1.1 million to community groups recovering from damage caused by Ex-Tropical Cyclone Oswald.
- 2014** Distributed \$175,156.43 to organisations impacted by natural disaster including \$23,000 to Cooktown Amateur Turf Club to aid recovery efforts following Tropical Cyclone Ita.
- 2015** Distributed more than \$367,000 to community groups in central Queensland following Tropical Cyclone Marcia in February.
- 2016** RACQ Foundation endorsed Drought as a natural disaster category. RACQ Foundation launched its staff volunteering program and held the inaugural RACQ Community Assistance Project in Longreach in May 2016.
- 2017** Distributed more than \$389,000 to community groups impacted by Tropical Cyclone Debbie in north Queensland and community groups hit hard by rainfall from Ex-Tropical Cyclone Marcia in south east Queensland.
- 2018** \$500,000 committed to Queensland communities including \$100,000 in funding to assist Redlynch Tennis Club following Tropical Cyclone Nora. RACQ Foundation assisted graziers in the shire of Murweh through their Community Assistance Project in partnership with Drought Angels.
- 2019** More than \$719,000 was committed in grant funding in response to Monsoonal floods in north and north west Queensland. Community Assistance Projects assisted farms and communities in Kingaroy, Townsville, Julia Creek and Cloncurry.
- 2020** Two rounds of funding were approved for community organisations impacted by COVID-19. RACQ Foundation approved more than \$585,000 in funding to help groups recover from the pandemic.
- 2021** RACQ Foundation volunteers assisted farmers and communities in Tara, Miles, Barcaldine and Winton as Community Assistance Projects following COVID-19. \$10.3M has been distributed to over 300 Queensland communities affected by natural disaster, drought and COVID-19.

Chair's report



RACQ Foundation has marked its tenth anniversary in a year where it has never been so important to be able to help our fellow Queenslanders.

Our land of drought and flooding rains is now also grappling with the second year of the COVID pandemic and its flow-on effects for our communities.

This meant RACQ Foundation stepped up to assist in more ways than ever before.

From the outback to the coast, from the remote Far North to the farms of Central Queensland, we were there continuing to make a difference in people's lives.

This year the Foundation approved more than \$1.38 million in grants for community groups doing it tough, the vast majority to help recover from COVID-related hardships.

As well as financial aid, the Foundation also got back on the road with our volunteering initiative, Community Assistance Programs, which were delivered in Miles, Tara, Barcaldine and Winton, providing practical, hands-on support for local families and their towns, and a listening ear to help lighten their load.

Community organisations and Clubs are the beating heart of Queensland towns and the social value they provide is of vital importance in aiding emotional and physical well-being, as well as providing an important link in the economic infrastructure of the local community.

I'd like to acknowledge the RACQ Group for their continued funding, as well as the Queensland community who give back in a myriad of ways, including a \$19,000 donation raised through gate takings at the 2021 RACQ MotorFest.

Our efforts also wouldn't be possible without our partnerships with worthy like-minded organisations including Drought Angels and the dedicated RACQ Insurance Building Panel trades who donated their expertise throughout FY21.

We believe the mental health, physical health and economic eco-systems of entire communities can all be given new energy by applying the right project to those in need.

It's why we're so proud that in the ten years since RACQ Foundation was established in the wake of the terrible 2011 floods, we have given \$10.3 million to 319 community groups.

I want to acknowledge the outstanding work of Fay Barker OAM, who drove our vision forward in her role as Foundation Chair from 2015 until her retirement at the end of 2020. Fay's passion for the work of the Foundation was an inspiration to all.

Thanks also to my fellow Board members and Foundation team members for their tremendous support over the past year.

As your new RACQ Foundation Chair it's been an honour to serve this year, and I look forward to continuing our work to alleviate the pressures on communities caused by natural disaster, bringing grassroots Queenslanders together and creating resilience and comradery into the future.

Bronwyn Morris AM

RACQ Foundation Chair

FY21 Overview

In FY21, RACQ Foundation approved 113 Community Grants totalling \$1,381,400

The year in numbers:



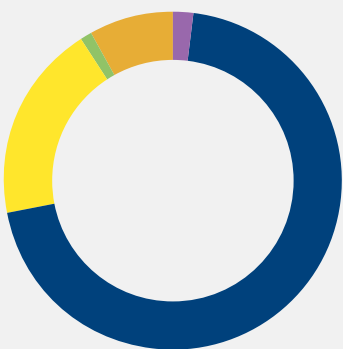
525 applications received



113 applications approved

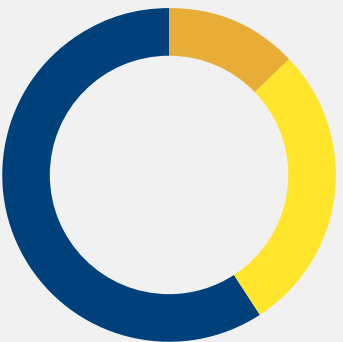


\$1.38 M total funding approved



Funding

70%	COVID-19 projects
19%	drought projects
8%	natural disaster projects
2%	bushfire projects
1%	flood projects



Grants

59%	community organisations
28%	sporting clubs
13%	charities

Funding distributed in FY21 to applicants both approved in FY21 and from previous rounds totals

\$1,182,541.52

FY21 RACQ Foundation Beneficiaries

The following pages feature some of the 113 groups supported by RACQ Foundation this year.

Mental health support for the bush

People living in the bush can access mental health and wellbeing webinars after RACQ Foundation gave a grant of more than \$8,000 to the Queensland Rural, Regional and Remote Women's Network Inc (QRRRWN). QRRRWN President Julie Mayne said the group was started 27 years ago to support women living in rural, regional and remote Queensland and is open to all ages, genders, cultural backgrounds and professional occupations.

"Our programs are most specifically targeted to support women in rural, regional and remote parts of Queensland, but they encompass opportunities for everyone," Julie said.

"Our members total 250 but our reach is more than 6,000 and delivering virtual programs means we can reach a wide cohort in all parts of Queensland at one time."

RACQ Foundation delivers much needed makeover

After years of drought had taken a toll on the Yaraka community, the RACQ Foundation was able to boost town spirit with a much-needed makeover to important local buildings.

RACQ Foundation donated more than \$20,000 to the group to upgrade and repair the old Yaraka State School buildings.

Yaraka Sports and Progress Association Inc President Susan Glasson said drought had forced many people to move away and as a result there was a lack of funds and volunteers to help with the work.

"The town of Yaraka was not only boosted by the makeover completed by the volunteers but also by the interest and care that was shown," Ms Glasson said.

"Restumping of a historical hut was of tremendous emotional and physical assistance to a local family and community, who has suffered extreme loss over the year.

"Funding by RACQ Foundation was a huge contribution at a time when community fundraising has been affected by drought and COVID."

Much needed aid to help save animals

Wildlife Noosa will be able to rescue birds and animals caught in netting and fishing equipment after a donation of \$2,014 by RACQ Foundation.

Wildlife Noosa President Charles Shewring said the funds would be used towards the purchase of a kayak with a small electric engine to aid their patrols.

"We patrol the Noosa River, removing any rubbish, fishing line and barbed wire which frequently injures or kills animals," Charles said.

"The kayak will also be deployed during local bush fires when many animals come to the river to escape and need rescuing."

FY21 RACQ Foundation Beneficiaries

Grant grows farm for those in need

Meals on Wheels recipients in the Pine Rivers region will receive farm fresh fruit and vegetables in their home delivered meals after a \$20,000 donation from RACQ Foundation helped start a mini farm at Samford.

Meals on Wheels Pine Rivers and District Inc Business Manager Wendy Smith said the charity had partnered with The Mini Farm Project to convert a one-acre site into a working market garden to supply produce for the meals at no cost.

"We deliver between 43,000 and 47,000 meals a year and being able to grow our own fruit and vegetables on this farm will reduce purchasing costs by up to \$65,000 a year," Mrs Smith said.

"Thanks to the RACQ Foundation grant we've already harvested our first crop and were able to buy irrigation, tools and equipment, seeding rolls for planting, composters and a washing machine to spin the greens."

Helping regional Queenslanders hear a little easier

Hear and Say is helping regional Queenslanders with hearing impairments to program their cochlear implants remotely with new technology thanks to a \$20,000 grant from RACQ Foundation.

The technology allows people who use cochlear implants to receive their six-monthly check-ups from the comfort of their own homes, removing the need for the long and costly regular commutes to Brisbane.

Maddi Stanton was one of the first to benefit from the innovative equipment at Hear and Say, connecting to an audiologist in Brisbane from her lounge room in Emerald.

"It was becoming difficult to regularly make the nine-hour drive from Emerald to Brisbane for appointments," Ms Stanton said.

"I love the remote audiology services that Hear and Say now has available for people like me living outside of the cities."

"A world of hearing and sound means I get to live an everyday life, and be able to talk with my husband, family and friends."

"However, I'm most grateful for being able to hear my babies laugh – that's just the most amazing sound."

Helping Sunshine Butterflies to help others

RACQ Foundation provided much-needed funding to Sunshine Butterflies, a disability support charity on the Sunshine Coast.

The charity offers a diverse range of educational and recreational disability support services at a 6-hectare purpose-built community facility called 'Our Backyard' in the Noosa Countryside.

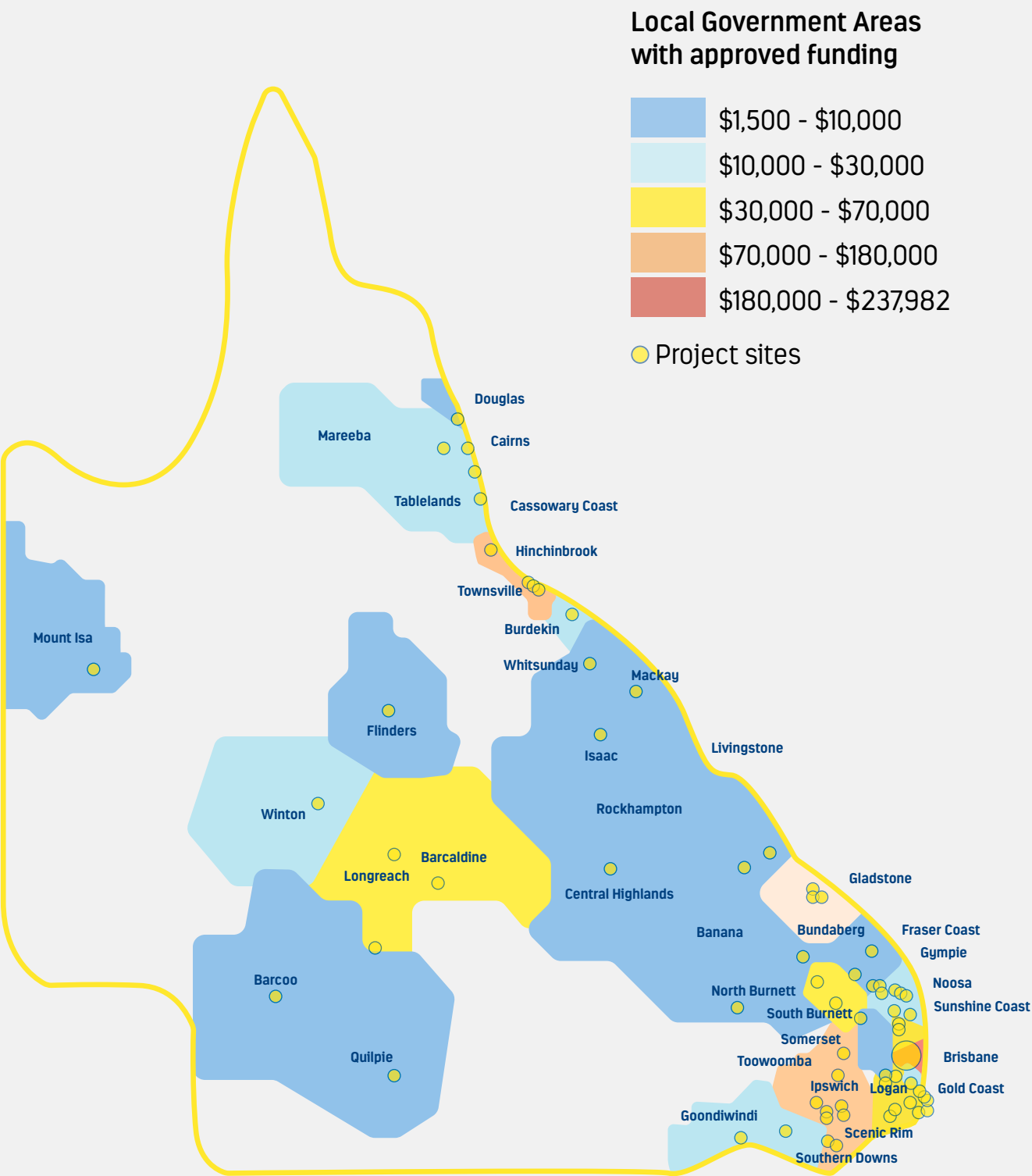
Their disability support services include sport, social and recreation programs, wellbeing and therapy services and family supports, plus animal enrichment sessions where families can interact with therapy animals at 'Our Backyard'.

The Foundation provided a grant to cover the cost of animal food and veterinary costs for the therapy animals. Sunshine Butterflies Founder Leanne Walsh was thrilled to receive the funding and said the help could not have come at a better time.

"The grant from the RACQ Foundation came just at the right time, providing assistance to buy feed for our furry and feathered friends."

"These animals share the paddocks and stable yards and help us deliver animal-assisted enrichment sessions and 'farmability' animal care programs to individuals living with disability."

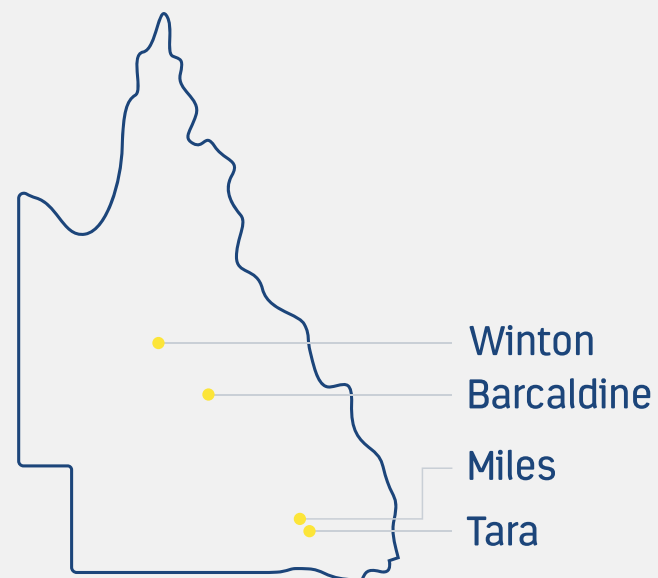
FY21 RACQ Foundation Beneficiaries Map



FY21 Assistance Projects

RACQ Foundation launched its Community Assistance Program in 2016, to offer practical support to Queenslanders hit by natural disaster and drought.

After a disrupted 2020 due to COVID-19, the Foundation team was back on the road in FY21 visiting rural Queensland communities.



76 volunteers

26 stations assisted

5 community groups assisted

114 vehicles/machinery serviced/repaired

30 batteries donated

28 laptop computers provided

7 km of fencing installed/repaired

Thank you to our supporters for their contribution to the success of the Community Assistance Program.



Tara / Miles

March 2021

In collaboration with Drought Angels, 26 dedicated volunteers visited the towns of Tara and Miles in March, landing in the Western Downs on the back of some much-needed rain.

While the rain provided some temporary relief, many locals continue to face immense financial pressure following years of ongoing drought.

Volunteers assisted 24 farming families with mechanical servicing and repairs, re-establishing internet connectivity and completing odd jobs around the farms.

While in the region the Foundation also donated cricket equipment to the Tara and Moonie Cricket Club and helped paint and clean up the Miles Historical Village Museum.

Foundation volunteers rounded out the trip by teaming up with Drought Angels to deliver a 'Rural Day Off' for local graziers.

The RDO event gave locals a chance to step away from their farms and enjoy some well-earned fun.

Hairdressers and masseurs were on site, along with kids' games, food, drinks and entertainment.

Local farmers were also supplied with stock feed to help ease the financial burden.

The two-week trip was the tenth of its kind for RACQ Foundation.



Barcaldine / Winton

June 2021

In June, a team of Foundation volunteers headed to Central West Queensland, to assist farmers in the towns of Winton and Barcaldine.

As well as repairing and servicing an array of vehicles and machinery, the team prepped and painted seven rooms, repaired sheds and fencing and helped with gardening.

They also helped restore vehicles and assisted with general maintenance at Winton's Heritage Truck Museum.

Foundation volunteers took the opportunity to assist with community events in both locations, lending a hand at the Barcaldine Show and the Winton Film Festival.

With much of the State drought declared, the Foundation team is looking forward to getting out to more Queensland communities in FY22.



Volunteer story

RACQ Foundation's Community Assistance Program would not be possible without the RACQ staff volunteers who give up their time to help.

Crystal Wharerau is a Member Engagement Manager based in Bundaberg and was part of the volunteer team who visited Winton in June 2021. Here she shares her experience volunteering for the RACQ Foundation.

“

I was excited to be given the chance to be involved in something which gives back to regional communities, as they give the rest of us so much.

“We were welcomed like friends from the day we arrived.

“It was so heart-warming, and the farmers and their families were so happy to have us there.

“We had a lot of work to get done, but it was just as important to the farmers to have visitors who were genuinely interested in their lives.

“They loved to talk and were interested to learn about us, to know more about where we came from and who we were.

“Talking to the station owners about their lives and their struggles will stay with me forever.

“They were willing to share their stories and what we see on TV doesn't really explain how they feel and what they go through to make a life on the land.

“It was hands down the best experience I've ever had.

“Not only did I leave the week having made friendships with the landowners, but I made genuine connections with colleagues I wouldn't have otherwise met.”

Crystal Wharerau
Member Engagement Manager



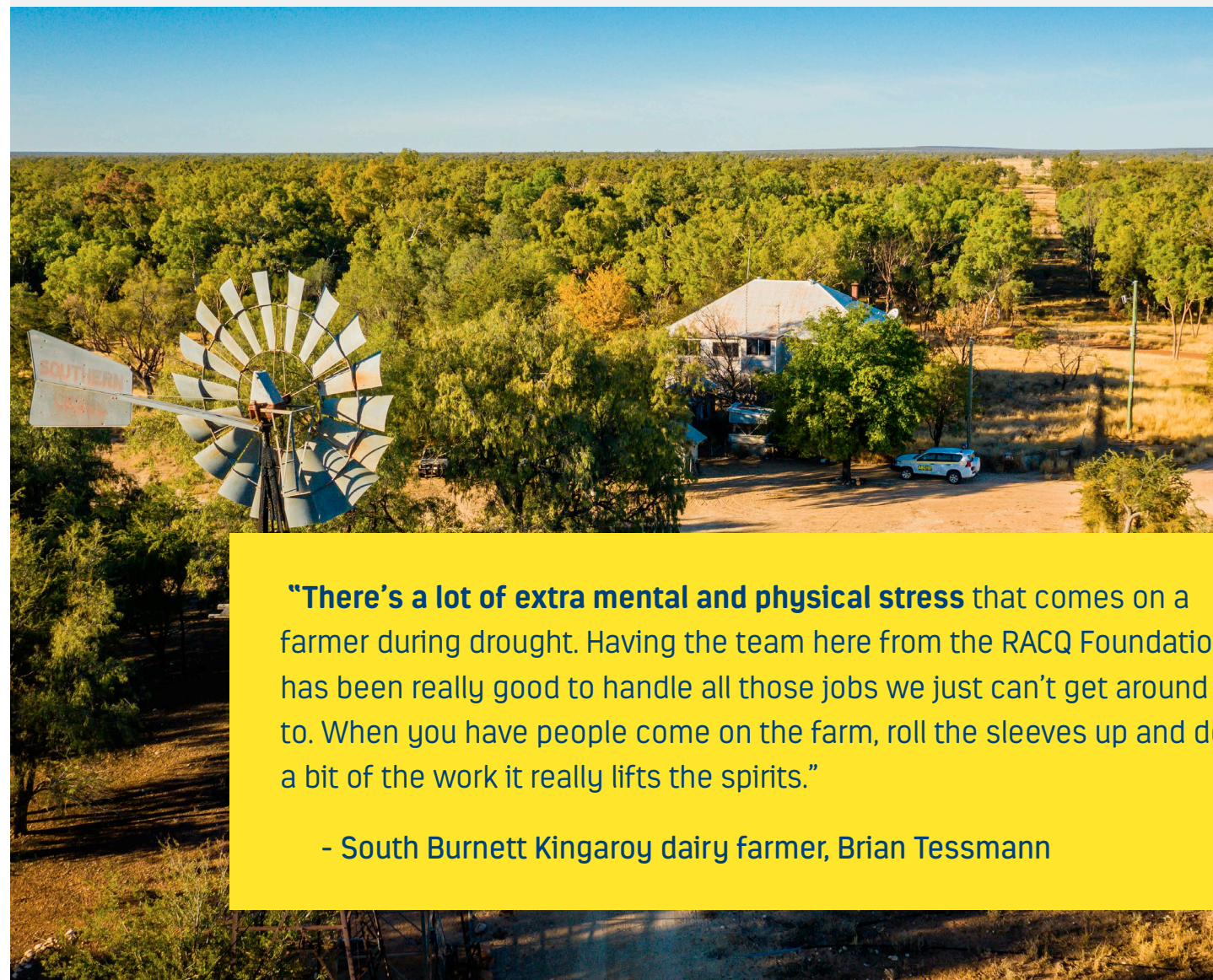
Corporate Volunteering Award

In December 2020, RACQ Foundation Community Assistance Project volunteers were recognised for their work helping Queensland farmers affected by floods and drought.

RACQ was awarded winner of the 'Corporate Volunteering Award' category of the 2020 Volunteering Queensland Awards.

Thank you to the 76 RACQ staff volunteers who took part in Assistance Projects in Financial Year 2021, and to the 114 staff volunteers who came before them.

Without volunteers, these Assistance Projects would not be possible.



"There's a lot of extra mental and physical stress that comes on a farmer during drought. Having the team here from the RACQ Foundation has been really good to handle all those jobs we just can't get around to. When you have people come on the farm, roll the sleeves up and do a bit of the work it really lifts the spirits."

- South Burnett Kingaroy dairy farmer, Brian Tessmann

Motorfest 2021

Thank you to everyone who attended MotorFest 2021.

Entry fees and merchandise sold at the event raised more than **\$19,000** for RACQ Foundation.



RACQ Foundation Board



Bronwyn K Morris AM
BCom, FCA, FAICD

Appointed director and chair of RACQ Foundation from 1 January 2021.

Bronwyn is a non-executive director with over 25 years experience across a broad range of industries and entities including ASX-listed, private, government and not-for-profit. She is the immediate past-President of RACQ and will retire from the boards of RACQ, RACQ Insurance and RACQ Bank on 23 November 2021.

During her time as a director and President of RACQ, Bronwyn has become a passionate supporter of the work of the RACQ Foundation and has attended a number of community assistance programs. As well as this passion for the purpose and objectives of the Foundation, she brings extensive business and financial expertise acquired from her governance roles and more than 20 years experience as a chartered accountant within Australia and overseas.

Bronwyn also serves as chair of Urban Utilities and is a director of Collins Foods Limited, Dalrymple Bay Infrastructure Limited and the Menzies Health Institute Queensland.



David Carter
B. Com, FCPA, FFinsia, G.Dip Fin Planning,
G.Dip Applied Finance and Investment, GAICD

Director of RACQ Foundation. Commenced as Group Chief Executive Officer of RACQ in 2020. David is also director of Australian Automobile Association, Australian Motoring Services Pty Ltd and the Business Council of Co-operatives and Mutuals, in addition to several RACQ group wholly owned and related entities. He also serves as a director of the Queensland Ballet, Lifeflight Australia Ltd, and Netball Queensland. He joined RACQ in March 2020 from Suncorp where he was the CEO of Banking and Wealth. He has previously fulfilled the role of Managing Director and CEO of a prudentially regulated Life Insurance company in New Zealand and held the role of director of Australian Financial Services Licence (AFSL) entities in Australia. Additionally, he has served as a member of, or Chair of, relevant industry, executive, and non-executive committees for nearly 20 years.



Ian Gillespie AM
BA, Dip Laws (BAB), FCEOI, FAICD, FAIM

Director of RACQ Foundation. Ian was Group Chief Executive Officer of RACQ, and director of various RACQ Group entities including RACQ Insurance Limited and Members Banking Group Limited (RACQ Bank), from 2006 until his retirement in 2019. He was also director of the Business Council of Co-operative and Mutuals (2015-2019), Confederation of Australian Motor Sport Limited (2012-2019) and Tourism and Events Queensland (2012-2015), a director and national council member of the Australian Automotive Association (2006 – 2019) and director and chair of Australian Motoring Services Pty Ltd (2006 – 2019). Ian is chair of the Global Mobility Alliance board, a director of Racing Together Motorsport and Neurosensory Limited and Trustee of International Road Assessment Programme (iRAP).



Peter Little AM
PhD, LLM, LLB

Director of RACQ Foundation. Peter is an Emeritus Professor at Queensland University of Technology (QUT), former Deputy Vice Chancellor (Corporate Programs and Partnerships), Professor of Business Law and former Executive Dean, QUT Business School. He is a Fellow of CPA Australia, the European Foundation for Management Development, and the Queensland Academy of Arts and Sciences, a Councillor of the Royal National Agricultural and Industrial Association of Queensland, a Director of Ormiston College Ltd, and a member of the Governing Committee of the Queensland Business Leaders Hall of Fame.



Wally Tallis

Wally has over 30 years experience working in State and Federal Governments, leading various social, cultural and economic focused agendas. Wally has specialised in Aboriginal and Torres Strait Islander Affairs, and identifies as a Torres Strait and South Sea Islander person with family connection to North Queensland. Wally has worked throughout Australia with strong networks and relationships across rural, regional and urban communities. Wally has a strong commitment to localised grassroots initiatives and empowerment to achieve equality and advancement for low social economic families and communities.



Anna Cochrane
BNatResEcon

Anna is a cattle station manager and community practitioner in Western Queensland. Her prior roles include a variety of CEO and executive positions in both the private and not-for-profit sectors. She is chair of an economic development organisation in Longreach and holds various community group positions in and around Isisford, QLD. In 2019 she was awarded Australia Day Community Volunteer of the Year for the Longreach Region and she is currently completing her Masters in Business Leadership.

RACQ Advisory Panel

Thank you to the RACQ Advisory Panel members who volunteer their time to review RACQ Foundation community grant applications. Your hard work ensures RACQ Foundation funding is going to community groups most in need.

Thank you to:
Renee Smith, Claire Farquhar, Natalie Hocking, Crystal Wharerau, Larry Fong, Roy Rahul, Tanya Vaes, Helen Mavromati, Sarah Viney and Lucinda Ross.
Your contribution is greatly appreciated.



Thank you to members

On behalf of the RACQ Foundation Board and Advisory Panel I would like to thank our RACQ members for your ongoing support.



As a mutual organisation RACQ proudly reinvests all profits for the benefit of our members and their communities.

Since 2011, RACQ has allocated more than \$14 million to RACQ Foundation to assist Queensland community groups devastated by natural disaster or drought. This year alone the Foundation granted funding to 113 community groups, worth more than \$1.38 million. With your help, we look forward to helping many more Queensland groups in the future.

David Carter
RACQ CEO & RACQ Foundation Director



Encourage applications

Do you know a community group impacted by natural disaster or drought that could benefit from funding?

Encourage them to visit the RACQ website for more information on how to apply.



www.racq.com.au/foundation

The RACQ Foundation logo, featuring the word "RACQ" in a large, bold, white sans-serif font, with a yellow swoosh underline. Below it, the word "Foundation" is written in a smaller, white, sans-serif font.

RACQ
Foundation