

"Rapid Relief Team,
meeting the crisis
at hand - globally."



Orikhiv, Ukraine

**2022 GLOBAL RRT
ANNUAL REVIEW**

rrt **RAPID
RELIEF
TEAM**



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GLOBAL
MANAGING
DIRECTOR'S
REPORT

Ron Arkcoll

For the past two years, I have wrapped up my report with a comment about RRT's capacity to adapt quickly, always responding with care and compassion. However, this year I feel it's appropriate to open rather than close with this statement. Particularly, when we look back on a year that saw Australian emergency fire relief replaced with unrelenting floods affecting large areas across Australia's East Coast.

RRT's Agility and
Adaptability

Globally, we have seen a sequence of challenges, both man-made and natural. As Henry Ford once said, "Coming together is a beginning, staying together is a process, and working together is success", and nowhere is this truer than RRT's response to the outbreak of the Ukrainian war. Volunteers swung into action. Those nearer the war zone packed boxes with Care Kits, Baby Care Kits, water bottles, and Food Boxes to provide immediate relief to refugees. Teams further away either flew in to support, or galvanised action on the ground to help those fleeing the war zone. We also launched a campaign to raise funds. The goal of £1 million was exceeded within a week, such is the power of our giving Community. Unlike any other support campaign, RRT has been involved in, this was long and hard, with complex logistics being overcome, language barriers broken, new relationships forged, and importantly, for the first time, RRT assisting in areas without an established volunteer base. Operation 322 started and continues to provide essential aid to those displaced by the war and is one of our most impactful initiatives to date. The persistence of disaster relief support provided throughout the year required agility and adaptability and is a testament to our purpose; rapid relief to those in need.

The Power of the RRT Brand

As RRT has evolved, so has the strength of our brand. The sight of our red tents, our logo, or our tasty burgers, each interaction creates a positive feeling, whether it be a sense of relief or a moment of happiness. Regardless of the feeling, this builds our brand locally and

globally. It is fantastic to see the brand grow in strength and visibility in 2022. We will continue to work together with the global teams to build brand recognition of RRT and our activities. This will see us continue to shift our positioning from a local charity to one that is globally recognised as a responsive provider of solutions, growing our ability to give back to the communities where we live and work.

Global Alignment of RRT
Products

Contributing to the strength of our brand is the alignment of our global product range. Streamlining our products with a consistent look and feel extends our touchpoints, increasing our brand awareness and the support we provide.

RRT is known within our ecosystem for its innovation, and our ability to take an idea and evolve it into a global initiative. Examples of this include New Zealand's Family Food Box, which is now helping support displaced Ukrainians. Another is our Frontline Snack Packs, a Swedish initiative, which is now globally implemented.

RRT's 10-Year Anniversary

As we look forward to 2023, it is hard to fathom that RRT is approaching its 10th anniversary in September. I look forward to commemorating this milestone and reflecting on all that we have achieved.

I continue to be humbled by the enthusiasm and support every member of the RRT teams provides, particularly the energy and dedication of our 14,500 volunteers. Seeing our teams delivering on our values, locally and globally, is a dream for some organisations, but I am happy to say it is a reality for RRT.



"Coming together
is a beginning,
staying together
is a process, and
working together
is success."

ABOUT US

The Rapid Relief Team (RRT) is a charity delivering hope and relief to people across the globe. Whether it be fire, flood, or humanitarian need, RRT expands its support services to meet the crisis at hand.

 **14,500**
VOLUNTEERS

ACROSS COUNTRIES **14** 

We have 14,500 volunteers across 14 countries who can mobilise rapidly to provide relief for communities experiencing emergency and disaster, homelessness, poverty, and hardship or issues around youth, as well as health and disability. RRT offers quality catering assistance and tangible support to charities, government, and emergency services in their time of need.

Established by the Plymouth Brethren Christian Church (PBCC) in 2013, RRT is led by the Christian principles of care and compassion.

OUR MISSION, VISION, AND VALUES

Mission

To serve people with care and compassion in their time of need.

Vision

For the Plymouth Brethren Christian Church (PBCC) to express Christian principles of care and compassion by way of benevolent relief to people in need.

Values

- Global Team
- Community Care
- Compassion
- Consistency

"Serving people with care and compassion in their time of need."

RRT
GLOBAL

RRT
AUSTRALIA

RRT
NEW
ZEALAND

RRT
UNITED
KINGDOM

RRT
EUROPE

RRT NORTH
AMERICA &
CARIBBEAN

RRT
FINANCIALS +
CORPORATE
GOVERNANCE

RRT
BOARD OF
DIRECTORS

RRT'S GLOBAL FOOTPRINT

Spanning 14 countries and supported by 14,500 volunteers, RRT is dedicated to giving back to the communities where we live and work.

Our actions are as varied as the communities we serve. From delivering Food Boxes to displaced Ukrainian refugees to providing hot meals and refreshments to frontline crews defending communities against natural disasters.

Our statistics tell a narrative of a dedicated global effort to provide moments of appreciation, hope, or temporary relief to those in need.



GLOBAL STATISTICS

Global 2022 Statistics

1,102
EVENTS

EVENT MEALS SERVED
248,750

52,643
VOLUNTEER HOURS GIFTED

FOOD BOX
DONATIONS
67,363

FOOD BOX
MEALS
1,616,712

16,663
FRONTLINE SNACK PACKS

141,536
COMFORT SNACK PACKS

SMARRT
COOKIE BARS
203,565

1,071
BABY CARE KITS

CARE KITS
33,635

WHO WE SUPPORT

RRT's aim is to support governments, charities, and emergency services in times of need. We provide benevolent support across four key areas of focus.

1. Emergency and Disaster Relief

RRT provides highly regarded rapid support to emergency services and frontline workers that range from volunteers and equipment to quality food and refreshments.

OUR AIM: *to provide tangible action to agencies in times of crisis with RRT's unique assets and initiatives.*

2. Youth

RRT is aware that our youth is the hope of our future. Therefore, we work with youth-focused charities to achieve their goals, develop unique initiatives, or provide quality catered events.

OUR AIM: *to support and empower young people to excel beyond adversity.*

3. Health and Disability

RRT engages with a selection of government-based organisations and charities to support a diverse range of activities. This includes raising funds and awareness for cancer and research for disease cures, supporting the empowerment of those living with a disability or facing health adversities, or providing moments of appreciation for carer support organisations, hospitals, and staff.

OUR AIM: *to collaborate with relevant organisations to support their fundraising efforts, empower the disabled, or appreciate frontline workers.*

4. Homelessness, Poverty, and Hardship

RRT works across the globe with charitable organisations that seek to bridge the gap for the homeless. We support these efforts with catered meals and the donation of essential items.

OUR AIM: *to provide charitable organisations with quality catering and other essential items for distribution to those in need.*

"RRT's aim is to support governments, charities, and emergency services in times of need."

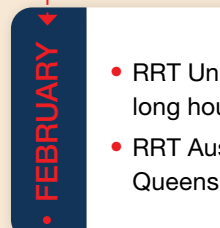


2022 GLOBAL HIGHLIGHTS



- RRT Australia supported floods that swept through Maryborough, Queensland which saw hundreds of residents evacuated from their homes.
- RRT Sweden donated 200 Prison Packs to inmates across the country for them to gift to their children during the holiday season.

JANUARY



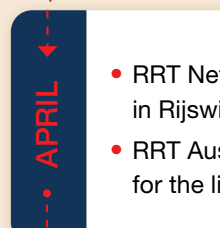
- RRT United Kingdom donated Snack Packs to refuel ambulance crews experiencing long hours on shift.
- RRT Australia supported communities across New South Wales, Victoria, and Queensland suffering the country's worst flood season on record.



MARCH



- Operation 322 was launched globally to deliver essential aid to the people of Ukraine.
- RRT Argentina assisted with clean-up efforts after torrential storms hit Bahia Blanca, Buenos Aires.
- RRT Australia deployed three bulk water tankers to QLD's largest fresh produce market to clean up debris after major flooding.
- RRT NZ collaborated with Qizzle donating \$30,000 worth of stationery to support 5,222 students across 15 schools.



- RRT Netherlands supplied over 500 Care Kits to The Hague's crisis team at an event in Rijswijk.
- RRT Australia made their way to Lismore, New South Wales with 28 truckloads of hay for the livestock of flood-affected farmers in a Farmers Community Connect event.



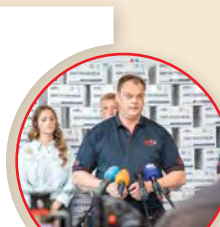
MAY



- RRT North America donated Comfort Snack Packs after the tragic shooting at Robb Elementary School in Uvalde, Texas.
- RRT United Kingdom and Ireland arrived in Dusseldorf to pack Food Boxes destined for Ukraine.



- RRT Germany presented at a press conference on how charities can support Ukrainians with humanitarian aid.
- RRT Germany volunteers met with the First Lady of Poland to discuss the ongoing need for Ukraine.
- RRT New Zealand donated 20 infant cots to the Christchurch Women's Hospital neonatal intensive care unit.
- RRT Australia provided additional relief in Lismore, New South Wales, supporting over 300 farmers in a Farmers Community Connect event.



JUNE

JULY

- RRT Denmark lent a helping hand to load trucks with aid for Ukraine.
- RRT United Kingdom donated 13,500 water bottles to members of the public on their hottest day on record.

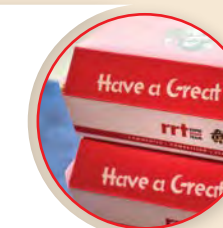


- RRT France donated 195 Care Kits to the ACARS association.
- RRT United Kingdom launched Rapid Refuse Relief in partnership with The City of Edinburgh Council to reduce the environmental impact of uncollected rubbish.
- RRT Caribbean donated Frontline Snack Packs and water to EMTs from Queen Elizabeth Hospital.

AUGUST

SEPTEMBER

- RRT United Kingdom provided meals to officers who supported Queen Elizabeth II's funeral.
- RRT France supplied 470 food boxes to various associations to provide relief for refugees in Ales and Le Chambon.



- RRT New Zealand gifted a vehicle and funds to support the Blue Light Driver Training Program in Wellington helping disadvantaged young people to attain their driver's licence.
- RRT United Kingdom hosted the first Construction Community Connect event in collaboration with the Lighthouse Club, which provides well-being support to construction workers and their families.
- RRT North America gifted Ukrainian refugees with fast beds, Comfort Snack Packs, Family Food Boxes, Care Kits, and blankets on arrival to Washington State.

OCTOBER

NOVEMBER

- Operation 322 new milestone reached, with 100 truckloads of aid with 2 million meals donated to Ukraine and Poland.
- In partnership with Trinidad and Tobago Regional Corporation, RRT Caribbean donated Food Boxes to families affected by the Tunapuna flooding.
- The RRT Caribbean team also provided over 370 meals to recognise and thank the staff at the Bustamante Children's Hospital.



- RRT Australia loaded trucks with 1,150 hay bales, 320 bags of ryegrass seed, and 180 rolls of wire fencing and headed to Rochester, Victoria to support flood-affected farmers.
- RRT Global gifted thousands of Holiday Food Boxes hoping to bring some joy to families in need.

DECEMBER

RRT
GLOBAL

RRT
AUSTRALIA

RRT
NEW
ZEALAND

RRT
UNITED
KINGDOM

RRT
EUROPE

RRT NORTH
AMERICA &
CARIBBEAN

RRT
FINANCIALS +
CORPORATE
GOVERNANCE

RRT
BOARD OF
DIRECTORS



OPERATION 322, DELIVERING AID TO UKRAINE

“At a time when rockets with explosives fly at us every day, and when you don't know whether we will survive today or wake up tomorrow, the thought that someone cares about us warms our souls. It gives us the most valuable thing for this day – hope that we will survive this calamity!”

In response to the unfolding crisis in Ukraine, RRT launched Operation 322 just one week after the invasion to deliver humanitarian aid to the people of Ukraine.

In March 2022, RRT volunteers in the United Kingdom, Germany, France, and Sweden came together to package and deliver emergency food and personal care supplies to those displaced by the war. Food Boxes filled with non-perishable food items were assembled by teams of 75 volunteers, packing as many as 5,000 meals in a night. Essential Care Kits equipped with personal care products, and Baby Care Kits containing formula and nappies, were also delivered along with bottled water and blankets.

The complexity of the operation cannot be underestimated. The absence of a Community footprint, typically providing proximity to a network of volunteers, and the language barrier were just two of the issues the RRT teams had to overcome. Despite this, in less than two months, 1 million meals had been delivered.

A global fundraising effort was also launched, with the goal of £1 million exceeded within just one week. By the end

of December, that figure had surpassed AU\$4.6 million, all being directed to fund the Food Boxes and Care Kits.

The initiative's name which hails from the date the program was launched, March 2022, saw aid extend beyond the country itself to help displaced Ukrainians seeking refuge in North America. Working with Ukrainian churches in Washington State, RRT supplied refugees with immediate support in the form of Fastbeds, Comfort Snack Packs, Food Boxes, Care Kits, and blankets.

In November, to better support and empower internally displaced Ukrainians, RRT teamed up with an organisation on the ground to source produce from Ukrainian suppliers and employ internally displaced Ukrainians to pack the Food Boxes locally. This approach meets three core needs faced by Ukrainians impacted by this plight. Firstly, the continuation of much-needed essential food supplies. Secondly, providing employment for internally displaced Ukrainians. Thirdly, facilitating an avenue for local suppliers to sell their goods. RRT sees this as a sustainable solution to help Ukrainians get back on their feet while providing practical and timely aid. As 2022 closed out 114 truckloads of Food Boxes had been delivered, equating to 2.5 million meals.

Our efforts to support Ukraine will continue. It is humbling to know RRT's collaborative action has provided so many with a small ray of hope during the bleakest of times.

Operation 322 Statistics:

FOOD BOX DONATIONS
219,881

BOTTLED WATER
113,760

CARE KITS
8,638

SMARRT COOKIE BARS
56,301

INNOVATIVE PRODUCTS AND INITIATIVES

RRT is not only responsive to peoples' needs but is also heralded for its innovative thinking. Our volunteers have shared ideas that we have been able to develop and implement either on a national or global scale.



"You are making a positive impact to the lives of people in need. It's not just the food these boxes provide. It's hope. It's dignity."

RRT Food Box

Born out of an idea from an RRT volunteer in Papakura, New Zealand. The RRT Food Box was initially conceived to support those impacted by domestic violence. However, it has now grown to become a global product, providing emergency food supplies to individuals and families in crisis whether they are fleeing war, live below the poverty line, or have been subjected to a natural disaster. Our Food Box provides temporary relief feeding a family of four, three meals a day, for up to 48 hours.

RRT Frontline Snack Packs and RRT Comfort Snack Packs

Based on the desire to increase effective support to frontline emergency services the concept of the Frontline Snack Pack was developed by Sweden. The team also identified a need to support those experiencing homelessness, or at risk of becoming homeless, which saw the concept expand to include a Comfort Snack Pack. These packs include nutritious snacks and wipes to refuel and refresh crews responding to high-pressure situations or provide emergency relief for those who don't have a place to call home.



Smarrt Cookie

Designed to help break down the barrier hunger has to education, RRT's Smarrt Cookie is a nutritional bar developed for primary school-aged children. Initially implemented in Australia and the United Kingdom, this initiative is now being extended to North America and Europe. An Australian national survey of participating schools noted the multiple benefits Smarrt Cookies bring from increasing concentration in class to helping teachers build trust.

Early Bird Learning

This initiative was conceived in the UK to support up to 20 primary-aged students in before or after-school care who may be facing unique challenges or require extra support in their education. The kit contains educational materials, stationery supplies, and classroom resources. A new concept launched in 2022, the RRT UK team continues to work closely with participating schools to improve and enhance the kit to ensure it equips students with the tools they need to excel in the classroom.

RRT Essentials Box

A new addition to the global suite of products in 2022, the RRT Essentials Box is filled with all the basics people might need in the wake of a disaster, whether it be fire, flood, or hurricane. This Essential Box contains the basic necessities such as nutritious snacks, a blanket, water, and a first aid kit. These simple items provide temporary relief to those who may have lost their home and belongings in a natural disaster.





“In 2022, RRT volunteers responded to floods and the after-effects for nine out of the twelve months of the year.”

– Michael Dunn,
RRT Australia

RRT AUSTRALIA

2022 Snapshot

300
TOTAL EVENTS

92,575
TOTAL MEALS SERVED

18,368
TOTAL VOLUNTEER HOURS

TOTAL RRT
FOOD BOX MEALS
228,312

TOTAL RRT FOOD
BOXES DONATED
9,513

EMERGENCY
SERVICES

96 EVENTS SUPPORTED
32,012 MEALS SERVED
8,155 VOLUNTEER HOURS

YOUTH

48 EVENTS SUPPORTED
30,837 MEALS SERVED
5,541 VOLUNTEER HOURS

HOMELESSNESS

51 EVENTS SUPPORTED
11,250 MEALS SERVED
1,752 VOLUNTEER HOURS

HEALTH AND
DISABILITY

75 EVENTS SUPPORTED
8,781 MEALS SERVED
1,444 VOLUNTEER HOURS



RRT
AUSTRALIA
OPERATIONS
MANAGER
REPORT

Michael Dunn

2022 will be remembered as the year of flooding for RRT volunteers in Australia who responded to floods and the after-effects for nine out of the twelve months of the year.

The previous year gave a glimpse of the effect of La Nina with many weather records broken, only to be surpassed again as authorities warned the eastern states to prepare for weather events that were ‘continuing, compounding and concurrent’. RRT proved to be more than able to meet the challenge as time and time again we were turned to for help and solutions. Given the unprecedented nature of the disaster and emergency response required, there is an extended section later in this report.

Hay and Hope for Farmers

Among the hardest hit by the flooding were farmers who lost precious fodder for their stock. Torrents of water swept away pastures in some places and in others, crops rotted as they lay for weeks under shallow flood waters. RRT held four Farmers Community Connect events in 2022. The Northern Rivers of NSW flooded twice in the year and twice RRT’s convoys trucked fodder to dairy farmers whose lives and livings were severely disrupted.

Later in the year, high flows from multiple rivers converged and flooded the dairy-rich region of Northern Victoria. Some of these flood waters had already charged through the Yea Valley causing landslips and taking stock and fences with it. RRT came to the aid of Victorian farmers with events in Yea and Rochester gifting them a total of 270 kilometres of wire, 13 tonnes of rye grass seed and over 1,200 bales of A-grade hay.

Compassion in Action

Throughout the year the severity and widespread nature of the flooding did not detract from RRT’s involvement in our proactive programs, delivering hope and relief through our suite of products. Thousands of families received Family Food Boxes in their time of need. Tens of thousands of students received Smarrt Cookie Bars to combat hungry tummies that can be a block to effective learning. Hundreds of thousands of Australians received a warm meal. 8,000 nurses across Australia received an RRT Comfort Pack as a thank you for standing in the frontline and shouldering the burden of the pandemic.

One of the most impressive things about our volunteers is how quickly they rally when help is needed. Numerous times in 2022 the spontaneity of our volunteers has seen RRT remarkably on time and on point. Many examples are cited regarding the dedication of individuals serving from the heart and teams putting their compassion into action. Comments frequently note the youthful enthusiasm of our teams’ smiles and the passion of our volunteers. With these two elements as our foundation, we can be confident the Rapid Relief Team will be carried forward strongly into the future.



Image: Swan Hill, Victoria



“An array of assistance was supplied from deploying Rapid Sandbaggers to providing catering for emergency crews and evacuees, through to delivering fodder for farmers’ livestock.”

2022 THE YEAR OF RELENTLESS FLOODS

Over 100 years ago a poet called Australia “a land of drought and flooding rains.” For those who have lived long enough in this vast country with its geographic extremes, the cyclical nature of weather has come to be expected.

Where it All Began

The new year had hardly commenced when there was an immediate need for an RRT response, supplying rapid sandbagging and meals to emergency and council crews in eastern Queensland. 650mm of rain in 24 hours saw the Mary River in Maryborough break its banks, forcing hundreds of residents to evacuate their homes.

Rolling into February, between 400 and 1,100mm of rainfall proceeded to fall across the Brisbane local government area. Local and interstate RRT volunteers mobilised to support councils and emergency crews with sandbags to help stem the flooding. Our equipment and our manpower increased the production of sandbags by over 30 per cent. February saw RRT’s bulk water tankers find a new purpose. Rather than carting water supplies to fire zones, the tankers were used to help wash off the aftermath of mud from trucks and food stock after a battering of rain affected the Brisbane markets and other major food suppliers.

Unfortunately, this was not the end, but the start of relentless flooding which ultimately impacted the entire East Coast of Australia at various times throughout the year.

Flooding Extends to NSW North Coast

While Brisbane was battling severe flooding, almost simultaneously, the first of two catastrophic floods wiped out communities in the Northern Rivers region of New South Wales. By the time the second flood struck at the end of March, these events became Australia’s biggest natural disaster since 1974’s Cyclone Tracy and the most expensive disaster in Australian history.

By July widespread flooding was reported across NSW, with RRT responding to government agencies request for support. An array of assistance was supplied from deploying Rapid Sandbaggers to providing catering for emergency crews and evacuees, through to delivering fodder for farmers’ livestock.

Flooding Crisis Hits Victoria

As October rolled around, thousands of homes in the dairy-rich regions of Northern Victoria were inundated or cut off as the flood crisis extended to Victoria. Rising rivers through the Yea Valley swept away fences, resulting in landslips. Fast-acting farmers who had access to elevated land were able to take evasive action and save their livestock. However, for those located on lower-lying, flat land, their losses were absolute. RRT was able to secure donations for replacement fencing wire and rye grass seed which farmers were able to plant in autumn to stabilise eroded land and provide fast-growing pasture replacement.

RRT Red Tent Events for Embattled Flood Zones

Support in October was directed across Central West and Northern New South Wales, Northern Victoria, and Tasmania. Volunteers filled over 200,000 sandbags and served over 3,000 meals at 60 RRT Red Tent events supporting emergency services, the Australian Defence Force, evacuees, and flood clean-up efforts.

The need extended into November with the Wyangala Dam spilling, devastating the town of Eugowra in Central West NSW. RRT’s volunteers supported exhausted emergency workers throughout the week with 3,500 meals, providing much-needed sustenance.

A Moment for Reflection

While our purpose is always grounded in giving back, it was heartening to receive commendations from a range of sources including mainstream media, the Victorian State Incident Control Centre to politicians such as the Premier of NSW and the Governor of Victoria. As the year ended, December provided the moment of respite we needed to reflect on the incredible commitment of our volunteers, without whom we could not deliver on our purpose; to provide compassionate rapid relief to those in need.



EMERGENCY & DISASTER RELIEF

Our FCC events provide a feel-good, well-deserved, community day out, where farmers can come into town, have a chat with their mates and neighbours, and enjoy a free BBQ.

Supporting Community Morale of Flood-Affected Regions

For 2022 much of our emergency and disaster relief support was based around our physical presence, helping to avert or restore the impact of the flooding. However, we also had the opportunity to provide financial and moral support to many farmers who had been severely affected by the flooding.

In its third year, our Farmers Community Connect (FCC) events aim to extend our impact beyond the immediate physical need of hay bays or livestock feed to support farmers' emotional health and well-being, and to bring a much-needed morale boost to rural communities. Farmers experienced exceptionally challenging circumstances in 2022, which takes time to fully recover. While the financial support makes a small, but meaningful contribution, our FCC events provide a well-deserved, community day, where farmers can come into town, have a chat with their mates and neighbours, and enjoy a free BBQ.

In 2022, RRT delivered four rounds of relief via our FCC events in areas devastated by flooding. Over 4,000 bales of A-grade hay, 60,000 tonnes of ryegrass, and close to 300 kilometres of fencing wire were delivered by convoys of trucks to the communities of Lismore in New South Wales, Yea and Rochester in Victoria. The bales of hay provided life-saving food for livestock, some of which needed to be airlifted into marooned animals. The ryegrass provided a rapid solution to replace grassland, while donated wire reduces the financial burden of replacing kilometres of fences that were washed away.



YOUTH

One of our core areas of focus is collaborating with charities, agencies and organisations that support our youth who are facing adversity. RRT delivers on our purpose of serving people with care and compassion across a wide range of activities.

Supporting Child Safety

The Mountains Youth Services Team (MYST) is one such organisation RRT collaborated with in 2022. Making a difference to the youth of the Greater Blue Mountains and Western Sydney, MYST services include counselling, bush adventure therapy and youth centres. Our Katoomba volunteers were on hand at a MYST open day, held at one of their newly refurbished youth centres. 150 local kids were provided with lunch and refreshments, and the opportunity to find out more about MYST's amazing work.

Further north in Queensland, our RRT volunteers in Brisbane and Gympie were out supporting the Daniel Morcombe Foundation. The My Walk for Daniel event is Australia's largest child safety education and awareness day held in October each year. This foundation aims to improve child safety across Australia by raising funds to develop resources and support young victims of crime. The day brings local communities, including individuals, schools, and businesses together to complete a four-kilometre walk. RRT provided marshalling, coffee, and breakfast for around 300 people over two locations.

Uniting Culturally Diverse Youth

One Culture Football provides opportunities for young people from new arrival, migrant and first nations backgrounds to build community connections through inclusive football. Our RRT volunteers have served this event since 2017, and once again were on the ground to support this organisation's efforts in two of their events for 2022. RRT served lunch to about 150 youths participating in a day-long series of games held in Adelaide.

Helping Young Dads Be Better Dads

The Fathering Project is a national, not-for-profit organisation that transforms children's lives by educating, supporting, and empowering Dads. Their life-changing programs engage fathers and improve caregiving to provide better social, mental, physical, and academic outcomes for children. Over a course of 60 kilometres, that traversed Perth's beach suburbs, 100 fathers cycled to support the work of this charity, and RRT was onsite providing fuel in the form of breakfast to all the participating riders.



“Over 40 percent of Australians aged between 16 and 85 have experienced a mental disorder in their lifetime.”

HEALTH & DISABILITY

Actively engaging and lending support to charities that assist individuals in our communities confronting physical or mental limitations, stands as a fundamental aspect of RRT's endeavours. By helping these charities achieve their fundraising goals, we contribute to creating an environment with more knowledge, awareness, and inclusiveness.

Supporting Vital Causes

The devastating impact of cancer is known to many as are the heroic efforts of The Cancer Council in trying to overcome the disease. So, when the opportunity arose to support their Relay for Life events, our volunteers in Bendigo, Toowoomba, Goulburn, and Wagga Wagga felt privileged to serve refreshments to 700 participants. Relay for Life is one of the largest fundraising events for cancer in the world. Every dollar raised from the 12-hour event goes toward research, prevention and support programs, with the aim of providing a cancer-free future.

Fueling Long Distance Cycling Adventures

Boasting some high-profile participants including former Prime Minister, Tony Abbott, Pollic Pedal has a 23-year history as a long-distance, multi-day fundraising event, where politicians and cycling enthusiasts complete a 1,000-kilometre ride. Funds raised for the 2022 event were for Soldier On, a charity that delivers support services to enable current and former Australian Defence Force personnel, and their families, to lead meaningful civilian lives. Six RRT localities including Canberra, Goulburn, Orange, Cowra, Young and Wagga Wagga were out in force serving 450 meals to ward off the morning chill and provide much-needed energy to the dedicated cyclists.

Another cycling-based event, Bike for Burns, is a charity with whom RRT has a long and continuing relationship. The organisation raises money for the Children's Hospital Foundation directing funds toward burn technology research and development. From Gladstone to Brisbane the Bike 4 Burns team were joined by Queensland Fire and Emergency Services, and other emergency services personnel taking seven days to travel south. RRT volunteers from Bundaberg, Gympie and Caboolture supported riders and their crew with breakfast and lunches along their journey.



Acknowledging Mental Health

It is estimated by the Australian Bureau of Statistics (ABS) that over 40 percent of Australians aged between 16 and 85 have experienced a mental disorder during their lifetime. In this significant area, numerous charities are doing some exceptional work. RRT is always happy to join with them and contribute to making a positive impact.

R U Ok? Is a suicide prevention charity in Australia, which encourages all of us to notice the signs of mental health struggles in friends, family, and colleagues. The R U Ok? day is a national day of action that aims to inspire everyone in the workplace to have a conversation that could change a life. Recognising the need for support in this area, our volunteers in Mt Gambier collaborated with Headspace and Tenison Woods College to promote discussion and provide access to local resources. While in Wollondilly, southwest of Greater Sydney, RRT helped spark conversations around the issue of mental health as they served 700 meals in collaboration with the local shire council.



“Putting compassion into action, RRT delivered an average of one event per week to support the end of homelessness across the nation.”

HOMELESSNESS, POVERTY & HARDSHIP

The 2021 Census reported that over 120,000 people in Australia were experiencing homelessness. Homelessness is not discriminatory, affecting people of all ages, genders or circumstances. A home is beyond four walls and a roof. It is somewhere that provides safety and security. RRT recognises many people don't have access to this basic human right. Putting compassion into action, RRT delivered an average of one event per week to support the end of homelessness across the nation.

Supporting Free Services to the Homeless

Homeless Connect is a one-day event which provides free services to people experiencing homelessness, or those at risk of homelessness. The event is a Brisbane City Council initiative giving access to medical service providers as well as clothing, and bedding, along with the opportunity to enjoy a free breakfast and lunch. RRT Brisbane volunteers were humbled to provide almost 2,000 meals on the day to those in need.

CEO Sleeping Rough

St Vincent de Paul Society's CEO Sleepout sees hundreds of CEOs sleep outdoors on the longest and coldest night of the year. RRT is an avid supporter of this event, collaborating with Vinnies across Australia in Sydney, Melbourne, Brisbane, Perth, and Adelaide. CEOs are provided with a beanie, a sheet of cardboard and a cup of soup, before bedding down for the night. RRT provided 1,300 participating CEOs with a hot breakfast and barista coffee in the morning, a welcome and hearty thanks for the funds they committed to raising for the cause.





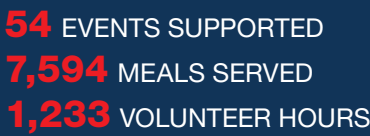
“2022 has been a very dynamic year with events kicking off again in great flurry. However, what’s impressive now, is the volume of activity that RRT participates in across several fronts.”

– Cameron Prestidge,
RRT New Zealand

Image: RRT NZ + Qizzle collaboration

RRT NEW ZEALAND

2022 Snapshot





RRT
NEW ZEALAND
DIRECTOR
REPORT

Cameron Prestidge

With COVID restrictions finally subsiding, the latter part of 2022 ramped up to be very dynamic with a range of events kicking off in a great flurry. What’s impressive, is the volume of activity that RRT participates in across several fronts.

Extending Our Impact
Beyond Events

Events have always been the backbone of RRT but now we have a vast range of initiatives and projects on the go, Food Boxes, Care Kits, a school-stationery program, driver-training cars, hay distribution to flood-stricken farmers, sponsorships for coastguards, and specialist cots for children’s hospitals. The list goes on.

One of the most memorable and heartfelt projects for me has been the specialist cots for Te Wao Nui Child Health Services in Wellington. After reading a report on neonatal care in New Zealand, we were alerted to the increasing need and corresponding challenge in resource capacity. Working with Wellington Hospitals Foundation, RRT was able to organise the donation of six extra specialist paediatric beds. The feeling of being able to offer tangible support to a vulnerable generation that will eventually see their potential realised in years to come gives us a massive thrill.

Our Rapid First Responders
Support

It’s not only in the name, but RRT’s ability to ‘rapidly’ spring into action for a reactive event is well known amongst first responders throughout New Zealand. This year, RRT served the community during the floods on the West Coast and Nelson, fires at Tiwai Point, Woodend, and Waiharara, the Tonga eruption, a police standoff in Levin, and a search and rescue in Thames. While we are well known for our support of first responders, RRT continues to deliver events that support our other key

areas of focus including Youth, Homelessness, Poverty & Hardship as well as Health & Disability.

The Core of Our Success:
Our volunteers

Our success would not be possible without the tireless effort of our volunteers. This is another opportunity to convey our wholehearted thanks to all the personnel that continually sacrifice their own time to deliver hope to New Zealanders in need. We also want to mention a special thanks to all our donors for their ongoing support of RRT and the work it does for the greater good.

The future brings many exciting challenges and opportunities. RRT has recently ordered two specialist semi-automated sand-bagging machines to assist with emergency flooding - keep an eye out for the deployment of these machines which will help provide care of people and property in their time of need. All the best for 2023 and stay safe!



EMERGENCY & DISASTER RELIEF

2022 saw a wide range of activities in the focus area of emergency response. When natural disasters strike, RRT adapts rapidly to meet the challenge, sending provisions, assisting communities, or sustaining first responders in their frontline efforts. RRT NZ supported 54 events, served 7,594 meals, and provided 1,233 volunteer hours.

Hygiene Kits and Water Shipped to Tonga

When the underwater volcano, Hunga-Tonga-Hunga-Ha’apai, erupted near Tonga, fresh water supplies were contaminated with ash, resulting in a lack of safe drinking water. This was compounded by the complete destruction of homes, with many escaping the devastation with only the clothes they were wearing. RRT NZ was able to provide some relief by donating 12,672 water bottles and 350 personal hygiene kits to affected communities.

Supporting Flood-Affected Communities

Our hearts went out to Westport residents who again were affected by disastrous flooding, with reports it was the biggest on record. Homes, infrastructure, roads, and water supplies were all heavily impacted by a deluge of mud and water.

As the Westport community bunkered down for another night of torrential rain, a small contingent of RRT volunteers drove down from Nelson loaded with sleeping bags to provide temporary comfort for emergency workers.



While further north in Nelson, volunteers supported emergency crews with a response and assistance for evacuees. The team also provided fodder deliveries to the Rai Valley in Marlborough to support farmers struggling to feed their livestock in the wake of the floods.

Ongoing Support for Fire Crews

In January as a huge blaze engulfed 300 hectares in the Far North, RRT volunteers were on the ground to support the crews attending the fire at Waiharara, Northland, about 20km north of Kaitiaki.

This was followed by supporting a sustained fire-fighting effort in Tiwai Point, Bluff, Southland. Over four days the RRT team served up three meals a day, often transported out to the crews on the frontline by helicopter.

March saw our Palmerston volunteers mobilising to provide Linton firefighters with food and refreshments. With the distribution point 15 minutes away, and up steep and bumpy terrain, the team overcame the challenge, loading supplies into the back of a four-wheel drive ute.



YOUTH

Supporting youth is at the core of RRT’s work in New Zealand. We have been delighted to facilitate access to basic needs such as stationery and driver’s licences. These small actions have an enormous impact, helping students and adolescents realise their full potential. For 2022 RRT NZ supported 20 different events, served 3,436 meals, and provided 385 volunteer hours.

The Blue Light Driver Training Course

The Blue Light Youth Driver Navigator course is designed to help young people attain their driver’s licence. Without available support at home, obtaining a licence can present huge challenges for young people, and thus limit access to training, education, and employment. RRT threw its support behind the program, gifting two new vehicles as well as providing additional funds to cover ongoing maintenance for the subsequent three years.

The Blue Light team was incredibly grateful for the extra vehicles, increasing their capacity and ultimately increasing the number of opportunities they can provide to those in need.

RRT & Qizzle Collaboration

In some regions around New Zealand, up to 80 per cent of students don’t have access to necessary stationery during school time. Many schools and families simply can’t afford these basic learning tools. This alarming statistic prompted RRT to establish a pathway to bring stationery into Kiwi classrooms. The program was first developed in 2020 in collaboration with Qizzle, a specialist stationery provider. We are glad to report that three years into the program RRT has donated NZ\$70,000 of stationery supporting more than 10,700 students across 32 schools throughout the country.



HEALTH & DISABILITY

The area of health and disability faces a broad range of challenges. And while RRT NZ completed a large number of activities including 72 events, serving 31,163 meals, and providing 3,556 volunteer hours, our greatest thrill was being able to provide some relief for hospitals suffering shortages in neonatal cots.

RRT Alleviates Issues for Neonatal Care through Cot Donations

Shortages of newborn cots in hospital neonatal units became a sobering reality in New Zealand.

The growth in the number of babies requiring specialised care had led to bed shortages, cramped clinical rooms, and a lack of privacy for patients. It also placed immense pressure on hospital resources and staff. The neonatal unit cares for infants born prematurely, or with surgical, congenital, and medical complications.

In response to this urgent need, 20 dedicated cots were donated to help the Christchurch Women's Hospital cope with increasing demand in its neonatal intensive care unit. This small action has had a huge impact, helping meet the required level of care, as well as supporting the comfort and safety of parents and staff alike.

This was in addition to donations RRT provided to the new Te Wao Nui Child Health Service in Wellington. Working with the Wellington Hospitals Foundation, RRT was able to donate six specialised paediatric beds, helping the Health Service to provide extra care and support for infants and preschool children staying at the hospital.



HOMELESSNESS, POVERTY & HARDSHIP

People experiencing homelessness, poverty, or hardship are some of the most vulnerable in our society. The simple act of donating some essential personal care items can provide a person, or a family, with temporary relief during extreme hardship.

Baby Care Kits Donated

RRT has been conducting a trial in collaboration with New Zealand Police in Papakura, by donating Baby Care Kits to families facing hardship. The Baby Care Kits provide basic necessities for mothers to care for their babies, such as baby nappies, wipes, cream, baby shampoo and body wash, grow suit, beanie and blanket all packed into a useful backpack. It's items like these that mothers lack access to during times of crisis and are overjoyed to receive.

During 2022, RRT donated 546 Baby Care Kits to New Zealand Police and Auckland-based welfare agencies such as Mummy's in Need, Family Success Matters, Papakura Plunket. We look forward to extending the reach of this program during 2023.

Our Personal Care Kits Make an Impact

Our personal care kits and other comfort items reach people facing extreme hardship including the homeless, persons in hospital and children at school. This year 10,786 Fresh Start Care Kits containing everyday essentials for personal care and dental hygiene, plus many cosy beanies, socks, and warm blankets have been gratefully accepted by schools and welfare agencies throughout New Zealand.

School children from Marewa Primary School, Napier shared some wonderful messages of gratitude for their Care Kits. A lovely note received from Jordan reads:

"Dear RRT Team; Thank you for the toiletries bag. I am very grateful that you are so very thoughtful to us, that's why I'm happy", from Jordan.

While the students of Oceanview Heights School, Timaru were thrilled to show off their new personal Care Kits, Sandi Abel, the Principal, commented that the Care Kits had been gratefully received and thanked us for thinking of their school.

“RRT's activities often revolve around seemingly small gestures. These small gestures have one aim, to create a ripple effect, with what we hope has a far-reaching impact with substantial consequences.”

— Sam Blackledge,
RRT United Kingdom



RRT
UNITED KINGDOM

2022 Snapshot

84,813
TOTAL MEALS SERVED

TOTAL RRT
FOOD BOX MEALS
537,984

9,151
COMFORT SNACK PACKS

CARE KITS
20,643

EMERGENCY
SERVICES

YOUTH

HOMELESSNESS

HEALTH AND
DISABILITY

315
TOTAL EVENTS

18,303
TOTAL VOLUNTEER HOURS

TOTAL RRT FOOD
BOXES DONATED
22,416

11,320
FRONTLINE SNACK PACKS

SMARRT
COOKIE BARS
203,565

134 EVENTS SUPPORTED
34,527 MEALS SERVED
7,940 VOLUNTEER HOURS

36 EVENTS SUPPORTED
10,160 MEALS SERVED
1,813 VOLUNTEER HOURS

51 EVENTS SUPPORTED
8,873 MEALS SERVED
2,035 VOLUNTEER HOURS

80 EVENTS SUPPORTED
30,928 MEALS SERVED
1,051 VOLUNTEER HOURS



RRT UNITED KINGDOM GENERAL MANAGER REPORT

Sam Blackledge

The butterfly effect is a concept that highlights the profound impact of even the smallest actions. The gentle flutter of a butterfly's wings can cause minute changes in the atmosphere, which can potentially delay, prevent, or accelerate occurrences of significant events, such as a small spark that may ignite a huge forest fire.

Similarly, RRT's activities often revolve around seemingly small gestures. These small gestures have one aim, to create a ripple effect, with what we hope has a far-reaching impact with substantial consequences.

By far our most significant focus in 2022 has been Operation 322. Nowhere has our ability to demonstrate our agility in being able to expand beyond our UK borders been so prevalent than here. March 2022 heralded a new phase in RRT's activity, uniting our volunteers from the UK and Europe to deliver emergency supplies and personal care products to those displaced by the war in Ukraine. An army of volunteers from the UK, France, Switzerland and Sweden travelled to Germany twice, working tirelessly to pack 571,440 meals in just 6 days. In total 2.5 million meals were delivered in just eight months.

Our name, Rapid Relief Team, encapsulates our distinct point of difference. We possess a remarkable capacity to rally willing volunteers, to respond quickly and efficiently, addressing emergencies or disasters, frequently being the first organisation on-site, fully prepared to offer essential assistance to those requiring aid. While our initial engagement is typically temporary, our impact extends far beyond the immediate crises, helping to foster resilience within affected communities.

I know that a recurring theme in each region's introductory report is the recognition that goes to our volunteers. We could not be RRT without our league of volunteers. They are the foundation of our reputation and fundamental to our achievements. With a volunteer base of 3,000 in the UK, our smiling volunteers are always ready to respond to the need at hand. Of course, our appreciation must also extend to the generous support of our donors, who support our continuing efforts to respond to those facing the most challenging of circumstances.

RRT UK continues to grow from strength to strength. I am humbled yet invigorated by what we have achieved in 2022 and I look forward to facing the challenges of 2023.



EMERGENCY & DISASTER RELIEF

As always RRT teams were quick to respond to meet crises in the UK as they arose. This included serving meals and cold drinks to emergency service crews fighting fires at two different locations and times during one of England’s hottest summers. RRT supported 134 different emergency response events, serving 34,527 meals and providing 7,940 volunteer hours.

RRT UK at the Forefront of Operation 322

Supporting the launch of the operation in March for displaced people in Ukraine, 44 English and Irish volunteers arrived in Dusseldorf to pack Food Boxes destined for the war-ravaged country, facilitated by a partnership with John Lewis Department Stores. By November, we achieved the milestone of providing two million meals. Food Boxes have been accompanied by Care Kits and Baby Care Kits, all designed to provide some temporary relief for those at the heart of the country’s humanitarian crisis.

2022’s Hot Weather Calls for Rapid Relief

On one of Britain’s hottest days on record, a large wildfire broke out in Wennington, East London. RRT was on hand to support 15 tenders and their crews and the many other emergency services present. RRT volunteers served over 400 burgers and cold drinks to the teams who had been working round the clock to minimise the fire's potential impact.

Then, less than one month later, RRT was called out to a large fire at Ranskill Tyre Depot in the afternoon to provide food and refreshments to emergency services at the scene. The RRT team worked from 4 pm on Friday afternoon through to 5 pm on Saturday evening, serving over 450 meals plus several hundred snacks, grab bags, and drinks. At its peak, there were 14 fire engines on site along with various support vehicles.

Counter Terrorism Training Support

In June and July, Dorset Police conducted Joint Emergency Services Marauding Terrorist Attack training exercises along with the Fire Service, and NHS paramedics with volunteers acting as casualties. RRT volunteers from Bournemouth and Yeovil served more than 800 meals over the six-weeks of simulated training. RRT was credited with helping to maximise the numbers of participants which reportedly increasing due to the quality of the refreshments we provided.



YOUTH

RRT UK continued to provide a range of support in the area of youth in 2022. This included continuing to grow the Early Bird Learning program, expanding the impact of Cookie’s flying start to education and continuing to deliver Baby Care Kits where needed. RRT UK supported 36 youth-focused events, serving over 10,000 meals and donating 1,813 volunteer hours.

Charity Walks, Fun Days, and Inspiring Support

A charity fun day event was held in June for Newtown Football Club’s junior section, the Whitestars. RRT provided 430 meals, accompanied by a selection of hot and cold drinks. There was a great turnout, with people braving wind and rain. Despite the inclement conditions, our tasty burger and sausage meals provided plenty of reasons to smile.

Over the half-term holidays, RRT Leeds supported children taking part in the Halloween Toddler. This event sees toddlers, with the help of a grown-up, encouraged to set up their own fundraising page and then walk one kilometre to support other kids and their families at Leeds Children’s Hospital. The walk is followed by a celebratory event for families to enjoy, where RRT Leeds served over 800 meals. We were delighted to hear the program saw Leeds Hospital Charity raise £16,500.



HEALTH & DISABILITY

RRT delivers aid to the health and disability sector in a variety of ways. This includes supporting events focused on mental health and well-being through to acknowledging hospital staff for the amazing work they do to support our communities. In 2022, RRT UK attended 80 events while serving 30,928 meals and providing 1,051 volunteer hours.

UK Recovery and Mental Health Walks

RRT UK assisted with the UK Recovery Walk and served 1,110 burger meals. The annual walk celebrates the lives of people who are recovering from drug and alcohol addiction and supports their recovery journey. The walk is held every September as part of International Recovery Month and is attended by people from all over the UK.

In another walking activity supporting mental health, The Scottish Recovery Consortium held its annual Recovery Walk, where RRT served over 2,000 burger meals to attendees. Recovery Walk support groups, alongside families and friends, gathered to remember loved ones who have lost their battle with addiction and mental health.

Recognising and Supporting the Efforts of Our Hospital Staff

RRT UK often supports and recognises the tireless efforts of hospital staff. Two examples in 2022 included events held in Liverpool and Cambridge. The first celebrated a new mental health building at Liverpool Alder Hey Children's Hospital and the second an appreciation lunch at Cambridge Addenbrooks. RRT is committed to recognising frontline workers by providing meals and refreshments allowing them to take a moment out of their day to be acknowledged for their hard work.

In March, the Harrogate RRT team delivered 504 RRT Care Kits to Harrogate Hospital & Community Charity. These Care Kits are packed with items to help keep the NHS staff feeling refreshed during their long and arduous shifts. Emma Parker, Lifestyle and Volunteer Coordinator for HHCC distributed RRT's Care Kits to various wards at the Harrogate Hospital, handing them out to junior doctors and NHS staff members working the night shift. Feedback from the staff on shift confirmed these kits provide a much-needed boost to their well-being.

While further south, RRT Ipswich gifted over 100 Frontline Care Kits and Frontline Snack Packs to the East of England Ambulance Service. Resilience Manager Craig King said "There are occasions when our guys have to wait in their ambulance vehicles outside A&E for over six hours for the patients to be seen to and they don't have easy access to provisions, so these RRT Packs are ideal for them. Thank you very much RRT for this support - our crews are really touched by it."





“The Rapid Relief Team support the CEO Sleepout in every location, and without them it just wouldn’t work.”

HOMELESSNESS, POVERTY & HARDSHIP

In 2022 the cost-of-living crisis became a harsh reality, according to Crisis’ Homelessness Monitor. RRT continues to support community groups and charities in their efforts to alleviate the issues around homelessness and financial hardship. To that end, this area of focus saw RRT UK deliver 51 events, and serve 8,873 meals, supported by over 2,000 volunteer hours.

Collaborative Action

With the West Pilton neighbourhood being in the top ten per cent of the most deprived areas in Scotland, The North Edinburgh Community Festival presented an excellent opportunity to provide support. RRT served 940 meals and refreshments to event attendees and volunteers for this free, family-friendly, community-led event. It was a great opportunity to work with the event’s partners: the City of Edinburgh Council, Police Scotland, and the West Pilton Neighbourhood Centre. Poverty denies children their rights to a safe, warm home, and limits their opportunities, impacting their entire life. So, in addition to performances, stalls, and all-age activities, the event also delivered a platform for emergency services, local colleges, the military, and other government departments to showcase opportunities for young people.

RRT UK is also a continuous supporter of the CEO Sleepout, which unites people to fight homelessness. Our Bristol volunteers worked with Help Bristol’s Homeless providing grateful CEOs a hearty breakfast after a night of sleeping rough.



“By December 2022, 114 truckloads of Food Boxes had been delivered, equating to 2.5 million meals.”

– Alfred Brusius,
RRT Europe

RRT EUROPE

2022 Snapshot

126

TOTAL EVENTS



6,810

TOTAL MEALS SERVED



3,758

TOTAL VOLUNTEER HOURS



TOTAL RRT
FOOD BOX MEALS

178,992



TOTAL RRT FOOD
BOXES DONATED

7,458



EMERGENCY
SERVICES

13 EVENTS SUPPORTED
95 MEALS SERVED
382 VOLUNTEER HOURS



YOUTH

9 EVENTS SUPPORTED
109 MEALS SERVED
375 VOLUNTEER HOURS



HOMELESSNESS

28 EVENTS SUPPORTED
317 MEALS SERVED
858 VOLUNTEER HOURS



HEALTH AND
DISABILITY

21 EVENTS SUPPORTED
690 MEALS SERVED
2,245 VOLUNTEER HOURS



RRT EUROPE DIRECTOR REPORT

Alfred Brusius

2022 has been a defining year for RRT in Europe. Operation 322 and the objective of providing humanitarian assistance to those displaced by the crisis in Ukraine was the most challenging, yet one of the most rewarding projects we have conducted in RRT's almost 10-year history.

Merely two months following the program's inception, an impressive 51 truckloads of relief supplies were dispatched to Ukraine. This tremendous achievement was made possible through the exceptional dedication of our volunteers, who pooled resources from the UK, Ireland, France, Sweden, Denmark, the Netherlands, and Switzerland. These volunteers willingly flew to Germany to assist in assembling the aid, and astonishingly, within a mere two days, RRT volunteers successfully packed an impressive total of 26,500 Food Boxes. It's worth noting that similar Food Box packing efforts have also taken place in France, Sweden, Denmark, and the Netherlands, underlining the collective international commitment to providing aid during times of crisis.

Our Food Boxes are filled with non-perishable food items with enough to feed a family of four, around four meals over two days. RRT's aid also included our bespoke Care Kits, comprised of essential care products suitable for adults and children, and Comfort Snack Packs which included additional snacks and treats, as well as pallets of water. All these items were loaded onto trucks at various despatch points across Europe and delivered to the Polish-Ukrainian border. Here the provisions were received by trusted charities or government officials for distribution.

The hardship so many were facing was difficult to fathom, particularly when we had the opportunity to return to the comfort of our own homes. We heard of some amazingly heroic stories, like a young mother, fleeing the conflict when her car ran out of petrol. With no choice, she continued walking for over 24 hours, carrying her twin children, one in each of her arms, braving sub-zero temperatures. When she arrived at Poland's border, and finally set her children down, cramps inhibited her ability to relax her arms. This was just one of the powerful stories of courage and determination we encountered.

The plight of so many struck a strong emotional chord within the Plymouth Brethren Christian Community (PBCC). The effort continued through 2022, and by December, 114 truckloads of Food Boxes had been delivered, equating to 2.5 million meals. RRT is committed to continue to supply aid until there is no longer a need.





RRT GERMANY

A Firm Focus on Executing Operation 322

Our team has been at the coal face of RRT's support to Ukraine. In the first phase of our support, our Food Box production line was based in Nümbrecht. This facility was home to many of the RRT volunteers from Germany, Europe and the UK who provided the hours of labour to assemble the humanitarian aid for distribution.

We were fortunate during the year, to receive visits to our facility including the likes of Dr Carsten Brodesser, a German economist and politician from the state of North Rhine-Westphalia.

The opportunity to meet with Polish Government officials and other charities in Rzeszów, Poland was also a defining moment. Here, we were able to participate in discussions on what type of aid was required for Ukraine and how we could best continue delivering to those most in need.

A humanitarian crisis of the scale of the Ukrainian conflict garnered the attention of many other influential people. The First Lady of Poland, Agata Kornhauser-Duda, also hosted a forum at the Presidential Palace in Warsaw to discuss the continuing requirement for Ukrainian aid support. RRT was honoured to be invited to discuss the topic. We were humbled to receive the First Lady's recognition for the charitable work we contributed in this area.

RRT GERMANY

2022 Snapshot

317 
TOTAL VOLUNTEER HOURS

 **250**
TOTAL MEALS SERVED

19  **TOTAL**
EVENTS

 **450**
TOTAL RRT FOOD
BOXES DONATED

10,800 
TOTAL RRT FOOD BOX MEALS

 EMERGENCY
SERVICES

5 EVENTS SUPPORTED
85 MEALS SERVED
150 VOLUNTEER HOURS

 YOUTH

2 EVENTS SUPPORTED
48 VOLUNTEER HOURS

 HOMELESSNESS

2 EVENTS SUPPORTED
60 VOLUNTEER HOURS

 HEALTH AND
DISABILITY

4 EVENTS SUPPORTED
136 VOLUNTEER HOURS



“Our role ensures firefighters have a break, take in some sustenance helping to maintain the energy they need to endure long hours on the job.”

RRT SWEDEN

In 2022, Sweden continued to expand its reach delivering new and continuing a number of our signature programs. Our volunteers were also part of the European task force set up to support Operation 322 delivering aid to Ukraine. Gathering a team of volunteers from all over Sweden, we came together to pack pallets with Food Boxes and our Care Kits over two sessions. In December, we also welcomed fleeing Ukraine in Gothenburg, providing hot meals and other aid. Our Ukrainian support effort garnered a lot of positive media and local government enquiries, providing an opportunity to share the background to RRT’s mission and purpose.

Emergency & Disaster Relief

The threat posed by fires is a global issue, and supporting frontline workers is core to RRT’s work. Our role ensures firefighters have a break, take in some sustenance helping to maintain the energy they need to endure long hours on the job. So, in August when a peat bog in Hamneda, south of Ljungby started, firefighters faced two challenges: the scale of the blaze, and the difficult terrain. Taking more than 24 hours to control, RRT supplied an evening meal and returned to provide a hot breakfast the following day. The teams were delighted to receive the support, which boosted their morale, allowing them to return to their quad bikes, helicopters and other equipment to eventually quell the blaze.

RRT SWEDEN

2022 Snapshot

 **407**
TOTAL VOLUNTEER HOURS

7,392 
TOTAL RRT FOOD BOX MEALS

343 
COMFORT SNACK PACKS

 **214**
FRONTLINE SNACK PACKS

55 
TOTAL EVENTS

 **965**
TOTAL MEALS SERVED

308 
TOTAL RRT FOOD BOXES DONATED

632 CARE KITS 
186 BABY CARE KITS 

279 
PRISON PACKS

 **EMERGENCY SERVICES**

13 EVENTS SUPPORTED
382 MEALS SERVED
95 VOLUNTEER HOURS

 **YOUTH**

36 EVENTS SUPPORTED
10,160 MEALS SERVED
1,813 VOLUNTEER HOURS

 **HOMELESSNESS**

25 EVENTS SUPPORTED
128 MEALS SERVED
126 VOLUNTEER HOURS

 **HEALTH AND DISABILITY**

80 EVENTS SUPPORTED
30,928 MEALS SERVED
6,299 VOLUNTEER HOURS

Youth

Every summer since 1927 Red Cross volunteers have made it possible for less fortunate children to enjoy holidays at a camp outside Varberg, a locality along the west coast, which is a popular beachside destination. The camp is made possible thanks to donations received from the council and other supporters. For the sixth year running, RRT served burgers, drinks and other goodies for around 50 children, with the aim of enhancing their camp experience. Sommarkollet is an important part of our ongoing programs to help vulnerable people in our society. The camp provides the kids with an unforgettable summer experience that their parents would not otherwise be able to afford. The care and the socialisation they receive are critical elements to providing hope.

Health & Disability

In September, RRT organised support for the Walk of Hope in Smålandsstenar. This is an event that is run nationally with the aim of raising money for Barncancerfonden. This charitable organisation is the largest single financier of childhood cancer research in Sweden, with a simple mandate; to eradicate childhood cancer.

Our RRT volunteers supported those who participated in Smålandsstenar with one of our signature burgers and refreshments upon completion. The RRT team had a goal of collecting 50,000 SEK to contribute to the cause. It was humbling to reveal we surpassed our donation target by 50%, collecting 74,750 SEK. We were delighted to support such a worthy cause.



“It was humbling to reveal we surpassed our donation target by 50%.”



“Our Prison Packs contain a blank Christmas card and some small gift items such as a cookie, and a large chocolate treat, creating a gift pack prisoners can send to their families.”

Homelessness, Poverty & Hardship

Now in its second year, RRT Sweden continued to deliver our bespoke Prison Packs, a program that commenced in 2020. Partnering with several institutions, our program supports those people who are on remand. During this tenuous time, particularly over the Christmas period, it is difficult for them to connect with family, particularly their children. Our Prison Packs contain a blank Christmas card and some small gift items such as a cookie, and a large chocolate treat, creating a gift pack prisoners can send to their families. RRT provide a gift box with prepaid postage, which the prison staff pack and post on behalf of the prisoners. This is another example where RRT's small strides have a big impact.



“RRT France mobilised our volunteers and joined our colleagues from across Europe in Germany to support the initial launch of Operation 322.”

RRT FRANCE

Throughout 2022, the RRT team in France delivered programs across our key focus areas of Homelessness and Health & Disability, in addition to providing resources and aid to support Operation 322.

Our Role in Operation 322

RRT France mobilised our volunteers and joined our colleagues from across Europe in Germany to support the initial launch of Operation 322. While Germany remained the focal area for the assembly and distribution of RRT’s humanitarian aid, we continued to support the cause within France. Our teams packed and distributed Food Boxes in Alès and Le Chambon via various aid associations and organisations throughout the year.

RRT FRANCE

2022 Snapshot

804
TOTAL VOLUNTEER HOURS

86,040
TOTAL RRT FOOD BOX MEALS

800
COMFORT SNACK PACKS

16
TOTAL EVENTS

2,895
TOTAL MEALS SERVED

3,585
TOTAL RRT FOOD BOXES DONATED

560
CARE KITS

HOMELESSNESS

3 EVENTS SUPPORTED
730 MEALS SERVED
191 VOLUNTEER HOURS

HEALTH AND DISABILITY

13 EVENTS SUPPORTED
2,165 MEALS SERVED
613 VOLUNTEER HOURS

Supporting Action Against Poverty

In France, over 14% of the population lives below the poverty line. So, in Ardèche in Southeastern France, RRT volunteers collaborated with Les Restos du Coeur. This charitable organisation offers voluntary assistance to the poor, particularly through the provision of food and access to free meals, engaging in any action that fights poverty regardless of its forms. RRT prepared 220 hot meals to support their efforts.

A Cause for Ending Landmine Use

Handicap International is a non-government organisation that works across the areas of poverty and exclusion, conflict, and disaster. Their aim is to respond to those who have been maimed by landmines, attend to their essential needs, improve their living conditions and promote a level of respect that achieves dignity and fundamental rights. Their annual event Les Pyramides de Chaussures raises awareness and action to stop landmines and cluster bombs being used in populated areas. Each shoe added to the pyramid symbolises a landmine victim. RRT volunteers were proud to support Handicap International by providing 630 meals and snacks in the Place de la République in Paris and Bellecour in Lyon.



Quenching Thirsts for Fund Raisers

Virade de l’Espoir, held at Saint-Nazaire-en-Royans, is a festive, friendly sporting day for people to join together in the fight against cystic fibrosis. Money raised nationally goes to support patients afflicted by this genetic disease as well as provide a pathway to fund medical research. Part of the day’s activities included a running race, where RRT provided over 200 water bottles to the participants.

During the Grand Défi Vélo des Sapeurs-Pompiers de France, RRT provided snacks to the participants during the five-day event. This cycling challenge gathers over 300 firefighters who travel from Paris to Nancy by bike. With a peloton larger than the Tour de France, the event raises funds for the association Du Ciel Bleu pour Matthieu, which supports medical research on paediatric cancers and works to improve hospital conditions of children with cancer.

RRT NETHERLANDS

Alongside our European counterparts, RRT NL actively supported Operation 322 by initially providing assistance to local refugee centres with Care Kits and Food Boxes. RRT was delighted to be at the forefront, offering support to Ukrainian refugees as they were welcomed into the Netherlands.

During the early stages of the Ukrainian refugee crisis, RRT maintained close communication with local authorities and organisations in the Netherlands that were aiding Ukrainian refugees. We supplied Food Boxes and Care Kits to various accommodation sites in the municipalities of Westland and Maassluis. These refugees found shelter in collective homes for migrant workers, former elderly care facilities, and even holiday parks.

The subsequent stage involved supplying refugee admission centres in The Hague and later in Rotterdam. Refugees arrived at these locations directly from Ukraine or sometimes via other countries, often with minimal personal belongings. Typically, each refugee or refugee family received a Care Kit for personal care and refreshments after their long journey. For families, particularly single mothers with very young children, we developed and provided bags containing Baby Care Kits equipped with all the necessities for infants. We were also requested to create maternity kits for women who had arrived and were close to delivery. Throughout the entire year, RRT NL continued to supply these centres with thousands of kits.

Ukraine House in Rotterdam supported by numerous local Ukrainian volunteers, took the initiative to improve the conditions for refugees in the Rotterdam area. They supported various shelter facilities, provided clothing and food, and organised activities and language lessons. RRT NL supported this organisation with Food Boxes, Care Kits, and Baby Care Kits, and continues to do so.

We also played a role in Operation 322's Food Box project, both by supporting the packing of boxes in Germany with a group of volunteers and by packing several truckloads of aid which was sent directly to Ukraine. Although our numbers were small, the entire local community, spanning from young to old, willingly contributed to the success of this endeavor.

In addition to our Operation 322 support, RRT NL we also assisted homeless and handicapped individuals in various ways. We provided 250 BBQ meals at an event organised by Straatpastoraat in The Hague, which offers practical and pastoral support to homeless individuals. We also donated supplies to the homeless organisation Straat Consulaat in The Hague and to a local food bank. Additionally, we held a red tent event at a Christmas market in s' Heeren Loo, which assists people with intellectual or other disabilities to live their lives on their terms. RRT provided support s' Heeren Loo by providing BBQ meals to their clients and their caregivers.

We received immense gratitude from both the refugees and the organizations we supported, and we were grateful to have been able to provide what was so essential in these circumstances, alongside many other initiatives. With all our volunteers, we found this to be an incredibly rewarding year.



RRT NETHERLANDS

2022 Snapshot

32
TOTAL EVENTS

1,750
TOTAL VOLUNTEER HOURS

22,620
TOTAL RRT FOOD BOX MEALS

650
TOTAL MEALS SERVED

TOTAL RRT FOOD BOXES DONATED
5,655

5,559
CARE KITS

351
BABY CARE KITS

20
MATERNITY CARE KITS

RRT ITALY

While Italy is one of the smaller RRT cohorts around the globe, we continue to activate our volunteer base to make an impact within our regional base. In 2021 we achieved a new milestone with the addition of a local warehouse, improving our ability in 2022 to assemble our core products, Food Boxes and Snack Packs.

The RRT Food Boxes are an amazing resource for our team to provide relief to those facing challenging circumstances. Filled with non-perishable items, our Food Boxes meet a simple, yet basic human need, food. We often include some treats, like chocolate. So, while these boxes address an immediate need, they also offer a moment of joy, giving much-needed emotional support. Our Food Boxes have the capacity to feed a family of four, four meals over two days, often serving as a vital link between a day without sustenance and the essence of survival.

Our Snack Packs serve a variety of purposes. They can play a vital role in offering immediate sustenance and essential hygiene products to individuals grappling with financial hardship. Moreover, these packs significantly contribute to bolstering emergency services operating on the front line. True to their name, our snack packs act like ration packs, comprising nourishing snacks designed to provide energy. For those serving on the front line, these packs provide easily accessible fuel to buoy their energy during high-pressure situations.

These initiatives were born out of ideas from RRT volunteers from different ends of the earth. A testament to RRT and its focus on supporting people in need, these products now have global application.



“By the close of 2022 around 35,000 Ukrainians had been welcomed to Denmark.”



RRT DENMARK

Denmark Contributes to Ukrainian Aid Efforts

Our Danish volunteers have also actively assisted the Operation 322 campaign supporting the delivery of humanitarian aid to Ukraine and Ukrainian refugees. When the refugees arrived in Denmark in April, our RRT volunteers were on hand to make the first round of aid deliveries including hygiene products, sleeping bags, and some of our plush Cookie the Kookaburra toy mascots.

When June rolled around, as our colleagues from Germany, the United Kingdom, the Netherlands, Switzerland and France were busy packing RRT Food Boxes for Ukraine, Denmark joined the ground swell of support working with our Swedish colleagues to source, pack and deliver Food Boxes directly from Sweden.

Throughout the remainder of 2022, we continued to work with Ballerup Kommune to provide much-needed aid to newly arrived Ukrainian refugees. Of particular note, was a full-day event where every member of the PBCC from Copenhagen was involved in some way in a Food Box packing event.

By the close of 2022 around 35,000 Ukrainians had been received in Denmark. RRT was pleased to be able to play a small part in welcoming the refugees to our country.

RRT DENMARK

2022 Snapshot

4 TOTAL EVENTS

480 TOTAL VOLUNTEER HOURS

2,050 TOTAL MEALS SERVED

40 CARE KITS

2,740 TOTAL RRT FOOD BOXES DONATED

66,000 TOTAL RRT FOOD BOX MEALS

Tasty Burgers Inspire Donations

When RRT volunteers supported an Open Day at Lyngby Fire Station hosted by the Red Cross, the taste of our burgers left a lasting impression. Among the 600 burgers served that day, a Finnish attendee enjoyed his burger and the event so deeply that he donated 1,000 kr to the Red Cross. Overall, our support inspired 20,000 kr in donations, exemplifying the power of goodwill and community spirit the event was aimed at delivering.

Small Donations, Meaningful Impact

RRT Denmark has continued to support charities and agencies that make a meaningful impact on people and communities in need.

Stop Spild Ballerup aim to reduce food waste, utilising free surplus food to support financially distressed Danes to get food on the table. To support, RRT Denmark provided Care (Hygiene) Kits and Food Boxes to Stop Spild Ballerup offering additional resources to aid disadvantaged people in our community. While these efforts are small, they are a highly appreciated contribution.





"The increase in participation, dedication and energy has accelerated RRT's growth making us the organisation that we are today"

- Lance Holmes,
RRT North America

RRT NORTH AMERICA

2022 Snapshot

182
TOTAL EVENTS



TOTAL MEALS SERVED
15,057



75,864
TOTAL RRT FOOD BOX MEALS



3,161
TOTAL RRT FOOD BOXES DONATED



4,242
COMFORT SNACK PACKS



4,084
FRONTLINE SNACK PACKS



6,063
TOTAL VOLUNTEER HOURS



974
CARE KITS



EMERGENCY SERVICES



88 EVENTS SUPPORTED
6,021 MEALS SERVED
2,684 VOLUNTEER HOURS

YOUTH



12 EVENTS SUPPORTED
2,415 MEALS SERVED
230 VOLUNTEER HOURS

HOMELESSNESS



60 EVENTS SUPPORTED
5,860 MEALS SERVED
1,599 VOLUNTEER HOURS

HEALTH AND DISABILITY



6 EVENTS SUPPORTED
700 MEALS SERVED
1,051 VOLUNTEER HOURS

RRT GLOBAL

RRT AUSTRALIA

RRT NEW ZEALAND

RRT UNITED KINGDOM

RRT EUROPE

RRT NORTH AMERICA & CARIBBEAN

RRT FINANCIALS + CORPORATE GOVERNANCE

RRT BOARD OF DIRECTORS



RRT NORTH AMERICA GENERAL MANAGER REPORT

Lance Holmes

While 2022 wasn't short of a challenge, we shared some big wins. To achieve that our thanks must go to our league of volunteers for their willingness, steady efforts, and readiness to respond where we are needed most.

With the lockdowns behind us, our energetic teams were back at our trusty barbeques serving our signature burgers again and bringing many smiles no matter what the crisis at hand.

RRT North America was honored to support the Ukraine families that were seeking refuge in Canada and the USA by supplying much-needed Food Boxes and Care Kits as they settled into their new homes. Our appreciation events were also well received by various groups of front-line workers who have tirelessly confronted some of humankind's greatest challenges over the past two years.

Everywhere we go, RRT is equipped and ready to respond with community spirit, compassionate care, and supportive hands.

In September, we had a team boot camp in Minneapolis with 47 North American localities and all five Caribbean localities represented. This was truly a hands-on experience to ignite the vision of RRT, including a motivational presentation by the RRT Directors and a review of the RRT suite of products. It provided an opportunity for our team members to collaborate with each other, review success stories, discuss challenges, and strategise events for 2023. Inspiring to see the power of a brand with all 120 team players in uniform.

The increase in participation, dedication and energy has accelerated RRT's growth making us the organisation that we are today.



RRT GLOBAL

RRT AUSTRALIA

RRT NEW ZEALAND

RRT UNITED KINGDOM

RRT EUROPE

RRT NORTH AMERICA & CARIBBEAN

RRT FINANCIALS + CORPORATE GOVERNANCE

RRT BOARD OF DIRECTORS



“RRT has a unique ability to establish our support system with military-like precision, often the first support service on the scene, and often the last to leave.”

EMERGENCY & DISASTER RELIEF

Delivering swift, responsive assistance in emergency and disaster situations such as flood relief, or the devastation left in the wake of hurricanes is the cornerstone of our skill set. RRT has a unique ability to establish our support system with military-like precision, often the first support service on the scene, and often the last to leave.

Bartlett Fire

RRT Chicago’s emergency services support got an early start with a major warehouse fire in an industrial storage facility in Bartlett, Illinois. RRT volunteers ignored the snow and cold and helped sustain the firefighters with hot meals and coffee. That was day one. As dawn rose, the Access Warehouse fire was still raging, which saw RRT volunteers back on the scene providing frontline workers with breakfast and more coffee. As the fire continued to burn, more volunteers braved the bitter, freezing cold to serve dinner to the firefighters battling the blaze. The fire raged for four days, and RRT’s support ensured fire crews had the energy to finally tame the flames.

Extending Operation 322’s Reach

In May, Operation 322 Canada extended a helping hand to Ukrainians seeking refuge in Winnipeg, Halifax and Regina, Canada. Almost 1,500 refugees had made their way to Poland, where they waited on the completion of their visas before humanitarian flights delivered them to Canada. RRT volunteers met the Ukrainians at the various airports and gifted them essential personal care supplies and food to help them settle into their new homes. Our plush mascot, Cookie the Kookaburra was given away to lots of kids which brought some moments of delight.

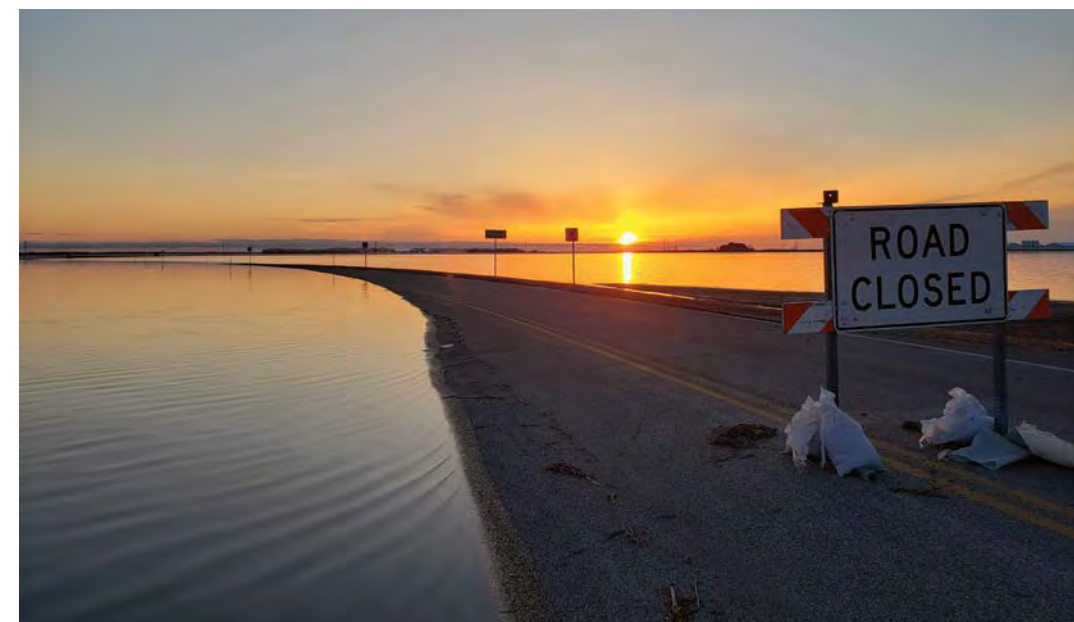
Mobilising in the Wake of Natural Disasters

Severe floods from the Red River Valley in Minnesota created from an extreme blizzard, multiple rainstorms, and melting winter ice, swelled the Red River and its tributaries, driving the water across a broad, flat plain. When the town of Minnedosa declared a state of emergency due to the volume of water, volunteers drove two hours to deliver 200 Frontline Snack Packs. These ration packs helped fuel the workers stationed on the frontline, working on sandbagging the area.

Then, when September saw Hurricane Ian make landfall in southwestern Florida, the subsequent storm surge, damaging winds and flooding left millions of residents with limited access to food and water. RRT North America partnered with Verandah Golf Club in Fort Myers to deliver RRT’s Food Boxes along with other essential supplies to many households displaced and in need.

Time for Appreciation

When RRT has the opportunity, our volunteers like to take the time to show our first responders our appreciation. So, RRT volunteers in Philadelphia served up some of our signature burgers and welcoming smiles to our frontline workers in the Southeast Pennsylvania region to show our appreciation to them and also their families. Every day, first responders run towards danger and serve our communities selflessly. We were delighted to partner with the Glen Mills Schools and Pennsylvania State Police to ensure the success of the event.



HEALTH & DISABILITY

RRT continues to partner with charities that support individuals with disabilities or chronic health conditions. Our goal is to assist charities to achieve their individual goals whether it be fund-raising or simply raising awareness. Through these small actions, we work collaboratively to foster a more inclusive and equitable world.

Supporting Human Spirit

RRT North America supported the 2022 Special Olympics of Minnesota. This organisation looks to enrich the lives of those with intellectual disability through sport. The true essence of the Special Olympics lies not just in the medals, but also in the sportsmanship and kindness of the human spirit that it encapsulates. RRT North America was delighted to support the event which brought children and adults together for a day of family-friendly sports training and athletic competition.

Walk with Us to Cure Lupus is the Lupus Research Alliance’s signature, national fundraising program devoted to finding a cure for lupus. RRT North America supported the walk by handing out water, helping them to raise funds for research which aims to unravel the complexity of the disease.



HOMELESSNESS, POVERTY & HARDSHIP

Providing a Few Moments of Joy for the Needy

Anderson County Family Justice Centre (ACFJC) in Knoxville, Tennessee offers a safe space for vulnerable people to talk with an advocate, a counsellor, or access emergency shelter. No appointments are required, and their services are free, providing a refuge for victims of abuse. RRT Knoxville were humbled to partner with ACFJC to provide a moment of joy to poverty-stricken families. 200 hot meals were provided, with 25 Food Boxes donated to those in extreme need. Smiles shone on children’s faces when several Cookie the Kookaburras, our plush toy mascot found new homes.

Critical Food Relief

RRT Regina volunteers donated another 50 RRT Food Boxes to the Saskatoon Police Service. We appreciate the officers helping deliver these Food Boxes directly to people who are in critical need of food relief.

Agape Table is an independent charity based in Winnipeg providing support to many of the city's most vulnerable. This includes men, women, and children who may be homeless, at risk for homelessness, low-income earners, single parents, persons with disabilities, or seniors. Agape Table reported that their number of regular visitors had been rising, often due to inflation, which has been impacting people’s ability to pay for groceries. In July 2022, they were feeding about 700 people per day, so RRT provided some relief by providing lunch for their weekend visitors.



“Our teams were back to face-to-face events serving our communities, working in the heart of the action, where we’re needed most.”

– Mark DeCasseres,
RRT Caribbean



RRT CARIBBEAN

2022 Snapshot

17 
TOTAL EVENTS

510 
TOTAL VOLUNTEER HOURS

 **460**
TOTAL MEALS SERVED

864 
TOTAL RRT FOOD BOX MEALS

 **36**
TOTAL RRT FOOD BOXES DONATED

1,045 
FRONTLINE SNACK PACKS

 EMERGENCY SERVICES

5 EVENTS SUPPORTED
85 MEALS SERVED
150 VOLUNTEER HOURS

 YOUTH

2 EVENTS SUPPORTED
48 VOLUNTEER HOURS

 HOMELESSNESS

2 EVENTS SUPPORTED
60 VOLUNTEER HOURS

 HEALTH AND DISABILITY

4 EVENTS SUPPORTED
136 VOLUNTEER HOURS



RRT CARIBBEAN
GENERAL
MANAGER
REPORT

Mark DeCasseres

2022 was the most active for RRT Caribbean. With pandemic restrictions behind us, our teams were back to face-to-face events serving our communities, working in the heart of the action, where we’re needed most.

Shifting Gears

While the two previous years had seen our teams working closely with senior government officials, in particular the Honourable Juliet Holness, wife of Jamaica’s Prime Minister, and Vincentian Prime Minister Gonzales on COVID responses and emergency relief, 2022 saw our teams shifting gears, and getting back to the front line.

Rolling Out Global Initiatives

We were delighted to be able to launch the RRT Frontline Snack Pack initiative. By incorporating this product into our offer, we were able to make a series of donations in appreciation to frontline staff, particularly nurses and emergency service technicians, many of whom were still dealing with the after effects of the pandemic.

Another first for the Caribbean was the arrival of our RRT BBQ Trailers, shipped from our colleagues in Australia, and equipped with state-of-the-art grills and essential supplies. The impact of these assets’ addition can’t be underestimated, increasing our teams’ ability to be ready for any event.

May the Growth Continue

Each year RRT Caribbean continues to grow its footprint in the region, and 2022 was no different, superseding all our previous records for event delivery. Our teams are pumped up and excited for all the opportunities that await us in 2023.





EMERGENCY & DISASTER RELIEF

Flooding in Tunapuna, Trinidad

While November typically signals the end of the region's hurricane season, active weather systems brought consistent heavy rainfall over successive days to the island of Trinidad, in particular the Tunapuna region. Damaged roads and accessibility issues were compounded by urban flooding, which resulted in the evacuation of flood-prone areas. RRT collaborated with Trinidad & Tobago Regional Corporation, the local government authority to deliver RRT Food Boxes to affected families.

Inaugural Red Tent Event

In Barbados, RRT was onsite in less than one hour after being called to a warehouse fire in Brighton, St Michael. Volunteers served hot meals to the first 80 firefighters and other emergency services who were attending. This was a welcome milestone for our team. Not only was this Barbados' first red tent event since the end of the pandemic, but the team mobilised and was onsite within one hour of being called out, making it our fastest response rate yet.

HEALTH & DISABILITY

Moments of Appreciation

We also had the opportunity to show our appreciation to almost 400 medical staff at Bustamante Children's Hospital, Jamaica. The team had recently been under enormous strain due to a national health scare affecting infants. All the focus was on this facility, which has the distinction of being the only special paediatric hospital in the English-speaking Caribbean. Here, the RRT team were able to provide the staff of this busy hospital with some time out and to enjoy a hearty thank you as we served them our signature hot meals.



Walking for Health

RRT Caribbean had several opportunities to support government and charitable agencies in achieving their goals. RRT was on-site at the launch of a new health initiative of the Ministry of Health, Wellness and the Environment, Vincy Moves. St Vincent is a small island with a small community, so it is integral that everyone works and supports each other for a better life. Over 2,000 people attended, accessing various activities including testing stations for cancer and blood pressure. RRT's volunteers handed out our signature bottled water to attendees, helping them to hydrate on a hot day.

Similarly, in Trinidad, RRT partnered with South-West Regional Health Authority (SWRHA) providing participants with ice cold water during their SWRHA 5K Walk & Run Health Fair, aimed at promoting awareness of mental health and cancer.



"The board promotes ethical and responsible decision-making by ensuring that RRT conducts its business to the highest standards of honesty, integrity, respect, and fairness when dealing with members of the community and both internal and external stakeholders."

RRT FINANCIALS AND CORPORATE GOVERNANCE

Financials

As part of our commitment to good governance, where RRT is a registered charity across the globe, we produce and publish a financial review, transparently sharing the charity's financial standing for the previous financial year which is available upon request.

To view this Annual Review and previous iterations please visit www.rrtglobal.org/compliance

Corporate Governance

RRT views Corporate Governance as an essential part of ensuring our directors around the globe address their corporate, legal, financial, and audit responsibilities, and exercise reasonable care, skills, and diligence in carrying out their duties.

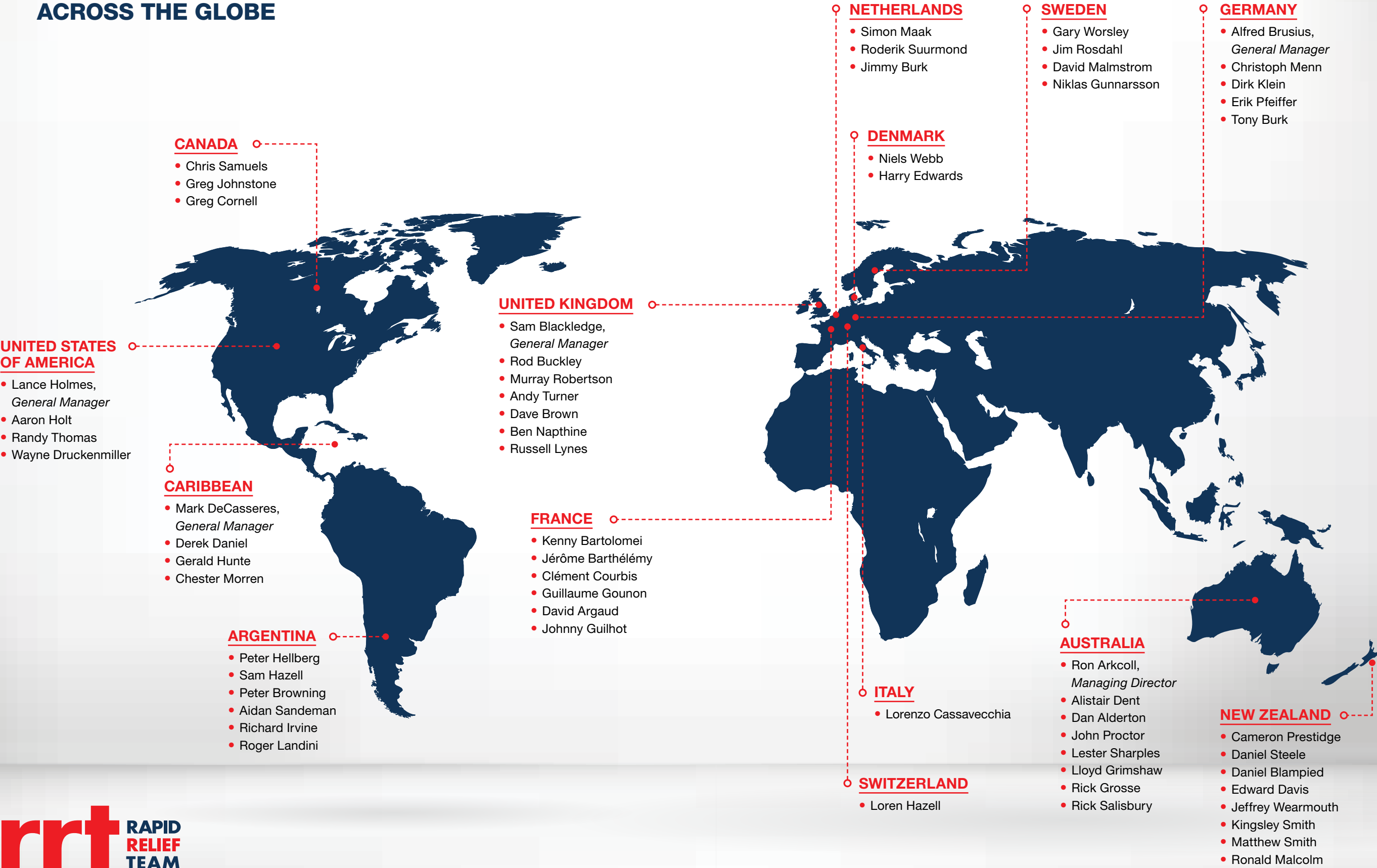
RRT as a charity takes its responsibilities and Corporate Governance obligations seriously.

All RRT Directors are aware of their responsibilities and ensure RRT abides by its Constitution. The RRT Board's primary responsibilities are to;

- Establish long-term goals and approve strategic plans to achieve these goals and monitor achievements.
- Ensure the appropriate separation of authorities and balance of responsibilities between the Board and management.
- Review and approve annual budgets, monitor management and financial performance, and ensure that the organisation has the necessary skills, resources, and support.
- Identify significant organisational risks and ensure effective strategies are in place to manage these risks and ensure that there are adequate systems of internal control, together with appropriate monitoring of compliance activities.
- Review and approve major strategies, financial objectives, and plans, including capital expenditures.

Further, the Board promotes ethical and responsible decision-making by ensuring that RRT conducts its business to the highest standards of honesty, integrity, respect, and fairness when dealing with members of the community and both internal and external stakeholders.

2022 BOARD OF DIRECTORS
ACROSS THE GLOBE





Community | Compassion | Support

www.rrtglobal.org